

Remote monitoring solution.

Managing your boiler stock has
never been easier.

Integrate Logic with **link** for greater
control of your maintenance costs,
compliance and tenant welfare.





Designed in-house.

Our Link remote monitoring platform has been designed in-house specifically for Ideal Heating boilers. With the Link Cellular module you can integrate connectivity into every Logic boiler.

Install in 5 minutes, the simple plug-in module gives you full access to the health data, service reminders and fault notifications of every boiler in your fleet, all in real-time through the Partner Portal.

Link Cellular can be installed with an OpenTherm controller such as Halo Lite Rf to offer you the greatest insight into the full heating ecosystem, allowing you to see current and target room temperatures.



Scan to watch our **introduction video**

Download the **Link Pro App**



Google Store



Apple Store



Actionable insights.

The ability to access real time information from the Logic boiler, including performance data and fault codes, brings a whole new level of insight for those managing the heating and hot water demands of a large tenant population.

Designed in-house

Our Link range is designed in-house specifically for Ideal Heating boilers. This intimate understanding of both our boilers and Link platform enables us to provide a deeper level of insight, unlike 3rd party solutions.

Our Link Cellular module contains a roaming SIM card that communicates to the Partner Portal using mobile phone technology. There's **no monthly or yearly data subscription**, Link Cellular is a one-off cost for **10 years of data**.

A complete boiler ecosystem on a single centralised Partner Portal

Registered through the Link Pro app



OpenTherm control e.g.. Halo Lite RF



Link Cellular module

No external wiring required, simply plug the module into the aperture of the Logic . The Link Cellular is powered by low voltage direct from the boiler.



Future proofed Narrow Band IoT / 2G connection

The Partner Portal.

Our purpose-built Partner Portal is designed to make managing your boiler fleet easier and more efficient. With increased loading speeds, all boiler data including faults is sent directly to the cloud, accessible by an unlimited number of user accounts with multiple role options available (admin, installer, user).

The Partner Portal APIs can be integrated into your existing IT systems seamlessly.

Through the Partner Portal you will have:

1. Full visibility of your boiler fleet with health data, service reminders and fault notifications displayed
2. Access to real time information from each boiler including performance data and fault codes with the ability to remote reset (when safe)
3. The ability to remotely adjust set point temperatures
4. Historical boiler data records to track and chart usage and performance over time

Actionable insights from the data



Understand tenant usage patterns and behaviours to identify and address unusual activity or possible fuel poverty



Fault codes displayed supporting 'first-fix' maintenance - understand the problem before an engineer visit



View boiler service status with service due notifications for effective management of engineer resource

Remote monitoring solution.

Our Link remote monitoring solution helps to support you as a social housing association across multiple areas:



Efficiency

Engineer and support centre resource



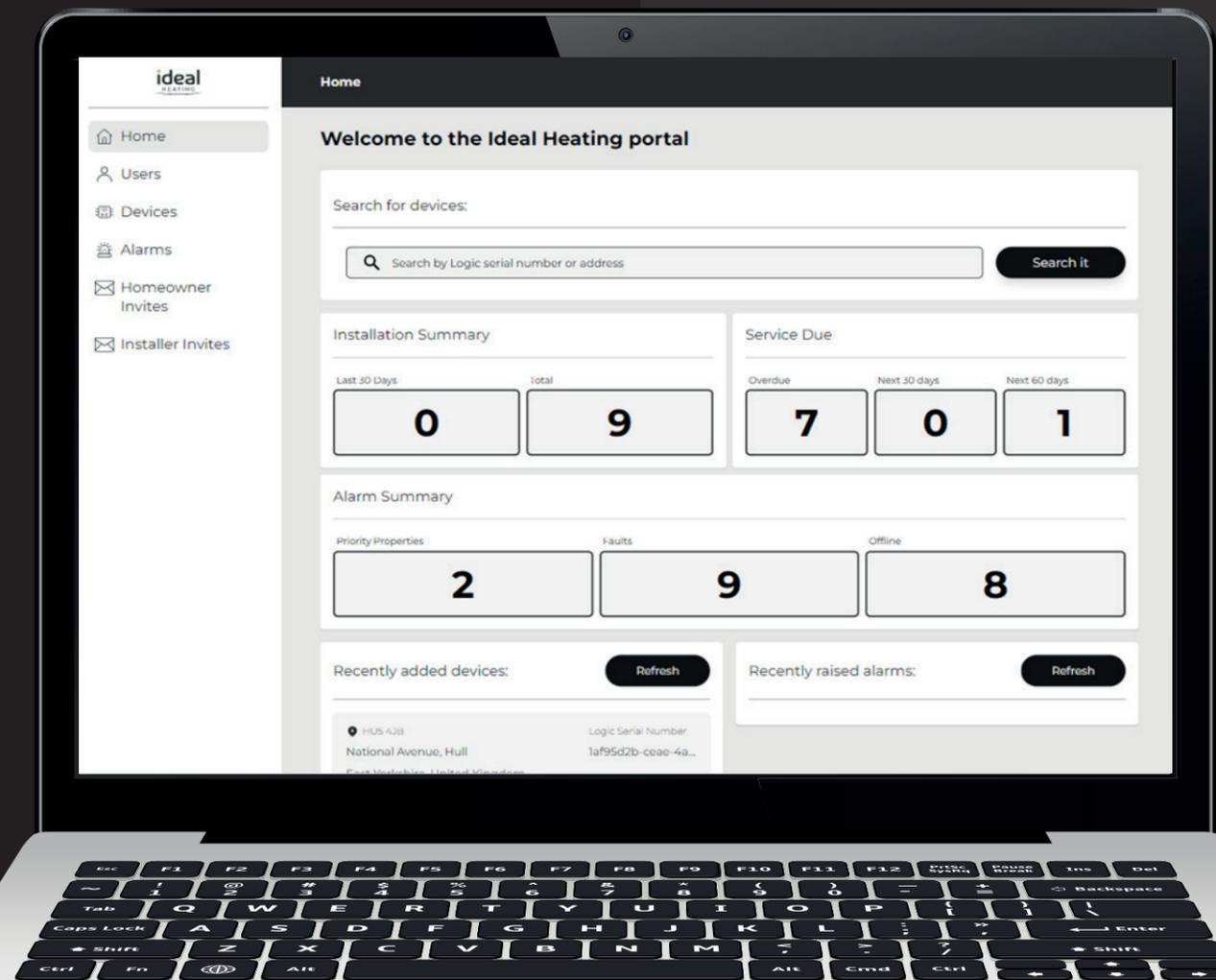
Sustainability / environmental



Tenant welfare



Compliance





Key features.

Key features of our Partner Portal include:

- Service reminders
- Email alert and summaries
- Full visibility including installation numbers and servicing status
- Unlimited numbers of user accounts
- Boiler fault & alarm history
- History/time series data charts
- API's to integrate the Partner Portal into existing IT systems





Customer Service:

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