



# Developer Connect.

Boiler Registration Management for New Build Developers and Contractors

Sign up today at: idealdeveloperconnect.com



## Welcome to first class.

With a range of warranties available on our award winning boilers, and 200 quality checks before they leave our factory - reliability is always guaranteed.

At Ideal Heating, with 100 years of manufacturing experience, we pride ourselves on offering a wide range of domestic and commercial heating products designed specifically with the UK market in mind.

Working with Ideal means you get quality and reliability as standard.





## **Gas safe** notifications.

The Developer Connect portal has a live link to the Gas Safe Register meaning when you register your boilers for warranty, you can also register them for **FREE** Gas Safe notifications.

We can instantly confirm the Gas Safe certificate number for each notification upon submission and post the certificate to the address of your choice.

A PDF of the certificate is also stored on the product registration history of the portal and is available to download at any time meaning replacement certificates can be easily accessed.



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## Life made simple.

Developer Connect is the online portal from Ideal Heating that enables you to manage your stock from one online portal. As a member of Developer Connect you can register your product installations for warranty and FREE Gas Safe notifications quickly\*.

The portal provides a registration history so that you have previous registration details to hand whenever you need them.





### Easy warranty registrations.

Our easy to follow registration form allows you to submit your installation information whilst validating the data as it is entered.

The portal is linked directly to our serial number and warranty database meaning once the developer has been selected and product serial number has been entered, all you need to fill out are the installation and address details and click submit.

### **Boiler registrations.**



Contractor Details

Developer Details

Installer Details



\*T&C apply

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Address Details



Merchant Details

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# The Ideal product range.

Representing the next generation in heating design, the Logic range of boilers offers state-of-the-art technology in a practical compact unit that fits easily into any standard kitchen cupboard.

Available in a range of outputs, the Logic range comes complete with a flexible parts and labour warranty package.



#### LOGIC COMBI ESP1

A high efficiency combination boiler with a best in SAP efficiency score, particularly beneficial for new build properties.

#### LOGIC CODE COMBI ESP1

A simple to install one box boiler solution with integral flue gas heat recovery which offers greater sustainability and achieves a higher SAP score than a traditional combi.

#### LOGIC SYSTEM

A simple and reliable solution for a wide variety of sealed domestic systems.

#### LOGIC HEAT

Highly efficient and easy to operate, thanks to straightforward controls featuring a clear digital display.

### Logic Air.

#### **Monobloc Heat Pump Package**

The Logic Air heat pump range is our new range of monobloc heat pumps, offering great efficiencies both in heating and hot water. The Logic Air is designed to deliver efficient, simple and reliable low carbon heating in homes throughout the UK.

As the UKs leading heating manufacturer, we believe in delivering market leading support, so we can be on hand when you need us. Our full parts and labour warranty gives you protection against unexpected costs for labour and replacement of parts.



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### Summary.

Developer Connect gives you all the tools you need in one place, making registering a quick and simple, one step process.



Easy warranty registrations

FREE Gas safe notifications



# How to log in to Developer **Connect.**



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### Logging in.

#### **STEP 1** Go to idealdeveloperconnect.com



#### **STEP 3**

Enter your username (email address) and password



#### **GOT A QUESTION?**

No problem, you can get help from the Developer Connect support team:

enquiries@idealdeveloperconnect.co.uk

0330 333 15 13

### How to set up your account.

#### STEP 1 Click on 'MANAGE DEVELOPERS'



#### STEP 2 Click 'ADD A DEVELOPER OR REGION'



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#### **STEP 3**

From the first drop down select the company name of the Developer.

HOME ABOUT OUR PRODUCTS	TESTIMONIALS CONTACT	LOCOUT	MI ABERS AREA
Logged in as Guest		Manage developer	s.
Rebate value 🏾 😂			
	Developer	Select a developer	v
REG HISTORY	Region	Select a developer Developer 1 Developer 2 Developer 3	A
CLAIM REBATE	If your developer is n	Developer 5 Developer 6	
Our Customer Service Charter At Ideal Heating we are	15 of ential <u>enquires</u>	Developer 7 Developer 8 Developer 9 Developer 10 Developer 11	
consistently providing the highest standards of customer service. With over 100 years'	My developers	Developer 12 Developer 13 Developer 15 Developer 16 Developer 17	
experience within the heating industry, we	AB TEST DEVELOPMEN	Developer 18 Developer 19	-
know how important confidence and trust are to our customers. Our	North East		REMOVE

#### STEP 4

From the second drop down box select the region - as determined by each Developer that you work in, e.g. North West.

Logged in as		Manage developers.	MEMBERS AREA	
Rebate value $ \mathcal{C} $	Developer	Developer 1	•	
REC HISTORY	Region	Select a region	v	
CLAIM REBATE	If your developer is n 13 or email <u>enquiries</u>	East Midlands Eastern Midlands North West		
Our customer Service Charter At Idaal Heating we are committed to		South Midlands South West Southern Western		
consistently providing the highest standards of customer service. With over 100 vesrs'	My developers			
experience within the heating industry, we	DEVELOPER 1			

### How to register boilers.

#### STEP 5 Click 'ADD TO MY PROFILE'.



#### **STEP 6**

#### You will need to do this for each Developer and specific region.

So for each developer you may need to add multiple regions to segment your registrations.

Once these are all set up you can start registering products through your account.



#### STEP 7

To delete a region simply press 'REMOVE'.

		Manage d	evelopers.		
<b>+</b> Ad	dd a Developer (	or Region			
Му	developers				
DEV	VELOPER 1				
Nort	th East			REMOVE	
DEV	ELOPER 2				
Midl	lands			REMOVE	
DEV	VELOPER 3				
Sout	th East			REMOVE	
DEV	ELOPER 4				

#### **STEP 8**

To delete a Developer you just click 'REMOVE' next to any regions under that Developer.

You can add any regions or Developers at any time by using the instruction below.

	Manage developer	S.	
+ Add a Developer o	or Region		
My developers			
DEVELOPER 1			
North East		REMOVE	
DEVELOPER 2			
Midlands		REMOVE	
DEVELOPER 3			
South East		REMOVE	
DEVELOPER 4			



#### STEP 2

At the top of the page there is a progress bar which will progress as you go through the form.



#### **STEP 3**

First check your details are correct in the Contractor section.

You are unable to change data here – if anything is incorrect you will need to update your profile, by contacting the support desk.



#### STEP 4

Go to the next section which is 'DEVELOPER DETAILS'.

Here you select the Developer and region that this installation falls within.

If the correct Developer does not appear in the list you will need to add them via the 'MANAGE DEVELOPERS' section of your account, see previous section of this guide.



#### STEP 5

Go to the next section which is 'INSTALLATION DETAILS' and enter the serial number in the top box, • To confirm that you have permission to register clicking on the magnifying glass to find the boiler.

# BOILER REGISTRATIONS O

This will populate the fields below.

#### STEP 6

You will then need to select whether you wish to notify Gas Safe of this installation.

The default for this is to notify Gas Safe, if you wish to do a warranty only registration you will need to untick this box.

Register this boiler with Ga	s Safe
Check this box if the work v	vas sub-contracted to another Gas Safe registered business
ocation: *	Date of Installation: *
Select	<b>•</b>
	Gas Safe Registration Number: *
	306806
	Engineer: *

#### STEP 7

If a sub-contractor has completed this work for you, tick the next box and complete their details.

#### You will need:

- The business Gas Safe registration number
- The individual engineer's license number
- this boiler on their account

Register this boiler with G	as Safe
Check this box if the work	was sub-contracted to another Gas Safe registered business Date of Installation: *
select	<b>•</b>
	Gas Safe Registration Number: *
	306806
	Engineer: *
	-

#### **STEP 8**

You will then need to enter the date and location of the installation, and select the engineer that installed the boiler from the drop down box.

#### The Engineer box will not populate until you have completed the date field.

.ocation: *	Date of Installation: *
Select	-
	Gas Safe Registration Number: *
	306806
	Engineer: •

#### STEP 9

The next section is the 'ADDRESS DETAILS' of the installation.

- **1.** First, enter the property type
- 2. Then fill in the postcode and click on the magnifying glass to bring up all the addresses for that postcode
- **3.** Select the appropriate address



#### **STEP 10**

Next fill in the customer's details.

If you do not know the customer's name, you can select 'Unknown' from the drop down, which will populate the box as below.

Is; please select "New" and enter the customer's Jnknown" and the default details will be isinesses the details may already be pre-
Title: *
▼ The ▼
Last Name: *
Occupier

#### STEP 11

Next you need to say where you wish the Gas Safe Certificate to go (if appropriate).

If you do not tick the box, the certificate will automatically come to the address on your account, i.e. your Company address.

If you do wish to send to another address, tick the box and complete the address fields as appropriate.

Homeowner Details		
If you know the homeowner or details. Otherwise, please sele populated. Please note that fo populated.	letails; please select "New" and enter the c ct "Unknown" and the default details will r businesses the details may already be p	customer's be re-
Customer Type: *	Title: *	
Unknown	The	-
First Name: *	Last Name: *	
Current	Occupier	
Gas Safe Certificate Delive	y Address	
The Gas Safe certificate will unless you specify otherwis	be delivered to your registered account e below.	t address
Deliver Gas Safe certificate 1	o different address.	

#### **STEP 12**

Go to the next section which is 'IDEAL FILTER DETAILS'.

If you have not installed a filter, go to the next step.

If you have installed a filter, select 'Yes' from the drop down and fill in the serial number details.



#### **STEP 13**

Click on 'REVIEW AND SUBMIT YOUR REGISTRATION', which will bring up a confirmation box.

Check that all information is correct then click 'YES, SUBMIT REGISTRATION'.

If there are any errors, click 'NO, AMEND DETAILS' to go back and change them.

Yould you like to register a Control with this boild	er?
No	-



# How to register heat pumps.

#### STEP 1

Once you have logged into your Connect account, select 'Register Heat Pump/HP Water Heater' The first section will give you an overview of your details.

	1		
HOME ABOUT OUR PRODUCTS	TEST VONIALS CONTACT	LOCOUT	MEMBERS AREA
Logged in as Guest	heat pu	mp registrations	i.
Rebate value <i>C</i>	Contractor Contrac Details Details	Installation Address Merchant Cylinde Details Details Details Details	
RECHISTORY	Contractor Details		Ξ
CLAIM REBATE	Company Details	Installer Details	
	Company Name:	Name:	
Our Customer Service	Developer 1	Guest	
At Ideal Meating up are	Telephone:	Email:	
committed to			
consistently providing the biohest standards of	Ferrally.	Mahilas	
customer service. With	Emails	Mobile.	
over 100 years'			
heating industry, we	Gas Safe Number:		
know how important			
confidence and trust are			
Customer Service			
Charter provides details			

#### STEP 2

Select 'Developer Details'. This will give you the option to select the developer you are registering for and the region they are based.

Rebate value <i>S</i>	Contractor Details	Ŧ
	Developer Details	
REC HISTORY	Developer Details Please specify the developer you are registe	ering this boiler on behalf of.
CLAIM REBATE	I am registering for: I a	m registering in region:
Our Customer Service Charter	e Select S	elect V
committed to consistently providing the highest standards	• Installation Details of	÷.
customer service. With over 100 years' experience within the	Address Details	Đ
heating industry, we know how important confidence and trust a to our customers. Our	Merchant Details	Ŧ
Customer Service Charter provides detail of how we deliver our	Cylinder / Controller Details	Đ
	Programmable Room Thermostat	Ŧ



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#### **STEP 3**

Select 'Installation Details'. Input the Heat Pump Serial number and press the magnifying glass to search. This will generate the heat pump model.



#### STEP 4

Select the location of the heat pump from the drop-down menu and the installation date. You have 90 days to register a Heat Pump from the installation date.



#### **STEP 5**

Select 'Address Details'. Choose the property type from the drop-down menu. Enter the postcode and click the magnifying glass to search for the address.

You will be able to choose the address under the 'select address' section. If the address is not available, simply select 'The address is not listed above' from the 'select address' section and complete the address and LA code details manually.

REG HISTORY	Installation Details			Ŧ	
CLAIM REBATE					
ur Customer Service harter	Address Details				
ommitted to onsistently providing he highest standards of ustomer service. With	Installation Address Start by entering the property type. Then enter the postcode, click the magnifying glass to search for the address and select the cort of address from the list below. If the address is not available simply select. The address not listed above' from the dropdown list and fill in the address and sector to the down not know the LA Code details, please search archere. Property Troc: Buse Number/Name:				
er 100 years' perience within the ating industry, we low how important infidence and trust are	If the address is not availal from the dropdown list an not know the LA Code det Property Type:	ble simply se nd fill in the ac tails, please se	lect The address is not listed ab ddress and the Code details. If yo earching it here.	oove' ou do	
ver 100 years' sperience within the eating industry, we now how important onfidence and trust are our customers. Our ustomer Service	If the address is not availal from the dropdown list an not know the LA Code det <b>Property Type:</b> Select	ble simply set ad fill in the ad tails, please se	lect 'The address's not listed ab ddress and a Code details. If yo aarchar it here. House Number/Name:	ove' ou do	
ver 100 years' kperience within the eating industry, we now how important. onfidence and trust are kour customers. Our ustomer Service hatter provides details 'how we deliver our ornise to you.	If the address is not availal from the dropdown list an not know the LA Code det <b>Property Type:</b> Select <b>Postcode</b>	ble simply sel nd fill in the ac tails, please se	lect The address is not listed ab ddress and sX Code details. If yo arctor it here. House Number/Name: Street:	ove' ou do	
over 100 years' experience within the heating industry, we know how important confidence and trust are oo our custormers. Our <u>Custormers Service</u> <u>Charter</u> provides details of how we deliver our promise to you.	If the address is not availal from the dropdown list an not know the LA Code det <b>Property Type:</b> Select <b>Postcode</b>	ble simply sel ad fill in the ac tails, please se	lect The address is not listed ab ddress and in Code details. If yo arch of there. House Number/Name: Street:	oove' ou do	

#### **STEP 6**

Select 'Merchant details'. Choose the merchant where you purchased your heat pump from the drop-down menu. You can then type the location in the merchant location section.



#### STEP 7

Select 'Cylinder/Controller Details'. You can then choose 'Yes' or 'No' from the drop-down menu. If you choose 'Yes', another box will appear for you to type the control/cylinder serial number in. If you choose 'No' you will be able to move onto the next section.

	Contractor Details	Ŧ
REG HISTORY		
CLAIM REBATE	Contract Details	÷
Customer Service ter	Installation Details	Ŧ
al Heating we are nitted to stently providing ighest standards of	Address Details	Ŧ
mer service. With 00 years' ience within the	Merchant Details	Ŧ
ng industry, we • how important dence and trust are	Cylinder / Controller Details	
r customers. Our i <u>mer Service</u> i <u>er</u> provides details	Cylinder / Controller Would you like to register a cylinder / controller with this heat pump?	1
ise to you.	Select	~

#### **STEP 8**

Select 'Programmable Room Thermostat'. You can then choose 'Yes' or 'No' from the drop-down menu. If you choose 'Yes', another box will appear for you to type the Room stat serial number in.

If you choose 'No' you will be able to Review and Submit registration.

	Select	~
	Would you like to register a Programmable Room Thermostat w pump?	vith this heat
deliver our you.	Programmable Room Thermostat	
omers. Our i <u>ervice</u> vides details	Programmable Room Thermostat	Ξ
lustry, we mportant and trust are	Cylinder / Controller Details	Ŧ
ervice. With ars' within the	Merchant Details	ŧ
ating we are to / providing : standards of	Address Details	÷
mer Service	Installation Details	Ŧ
REBATE	Contract Details	÷
ISTORY	Contractor Details	÷





#### **STEP 9**

An overview of all the details you have input into the registration page will show for you to amend if needed or process if everything is correct.

#### **STEP 10**

Once processed, you can return to the members area or register another Heat Pump. The Heat Pump registration will show in your 'Heat Pump/HP Water Heater Registration History'.







### Installer helpline 01482 498663

Homeowner helpline



#### Sign up today at: idealdeveloperconnect.com

### Connect helpdesk 0330 333 1513

Ideal Heating, PO Box 103, National Avenue, Kingston upon Hull, East Yorkshire, HU5 4JN

E: enquiries@idealdeveloperconnect.co.uk

