

ideal
HEATING

CONNECT

Developer Connect.

Boiler Registration Management for
New Build Developers and Contractors



Sign up today at:
idealdeveloperconnect.com



Welcome to first class.

With a range of warranties available on our award winning boilers, and 200 quality checks before they leave our factory - reliability is always guaranteed.

At Ideal Heating, with 100 years of manufacturing experience, we pride ourselves on offering a wide range of domestic and commercial heating products designed specifically with the UK market in mind.

Working with Ideal means you get quality and reliability as standard.



Gas safe notifications.

The Developer Connect portal has a live link to the Gas Safe Register meaning when you register your boilers for warranty, you can also register them for **FREE** Gas Safe notifications.

We can instantly confirm the Gas Safe certificate number for each notification upon submission and post the certificate to the address of your choice.

A PDF of the certificate is also stored on the product registration history of the portal and is available to download at any time meaning replacement certificates can be easily accessed.

Life made simple.

Developer Connect is the online portal from Ideal Heating that enables you to manage your stock from one online portal. As a member of Developer Connect you can register your product installations for warranty and **FREE** Gas Safe notifications quickly*.

The portal provides a registration history so that you have previous registration details to hand whenever you need them.

CONNECT



Easy warranty registrations.

Our easy to follow registration form allows you to submit your installation information whilst validating the data as it is entered.

The portal is linked directly to our serial number and warranty database meaning once the developer has been selected and product serial number has been entered, all you need to fill out are the installation and address details and click submit.

Boiler registrations.



Sign up today at:
idealdeveloperconnect.com

*T&C apply

The Ideal product range.

Representing the next generation in heating design, the Logic range of boilers offers state-of-the-art technology in a practical compact unit that fits easily into any standard kitchen cupboard.

Available in a range of outputs, the Logic range comes complete with a flexible parts and labour warranty package.



LOGIC COMBI ESP1

A high efficiency combination boiler with a best in SAP efficiency score, particularly beneficial for new build properties.

LOGIC CODE COMBI ESP1

A simple to install one box boiler solution with integral flue gas heat recovery which offers greater sustainability and achieves a higher SAP score than a traditional combi.

LOGIC SYSTEM

A simple and reliable solution for a wide variety of sealed domestic systems.

LOGIC HEAT

Highly efficient and easy to operate, thanks to straightforward controls featuring a clear digital display.

Logic Air.

Monobloc Heat Pump Package

The Logic Air heat pump range is our new range of monobloc heat pumps, offering great efficiencies both in heating and hot water. The Logic Air is designed to deliver efficient, simple and reliable low carbon heating in homes throughout the UK.

As the UK's leading heating manufacturer, we believe in delivering market leading support, so we can be on hand when you need us. Our full parts and labour warranty gives you protection against unexpected costs for labour and replacement of parts.



Our quiet, compact and highly efficient **monobloc heat pump**.

Our industry leading pre-plumbed **heat pump cylinder**.

The **Halo Air**, easy to install programmable heat pump thermostat.



Summary.

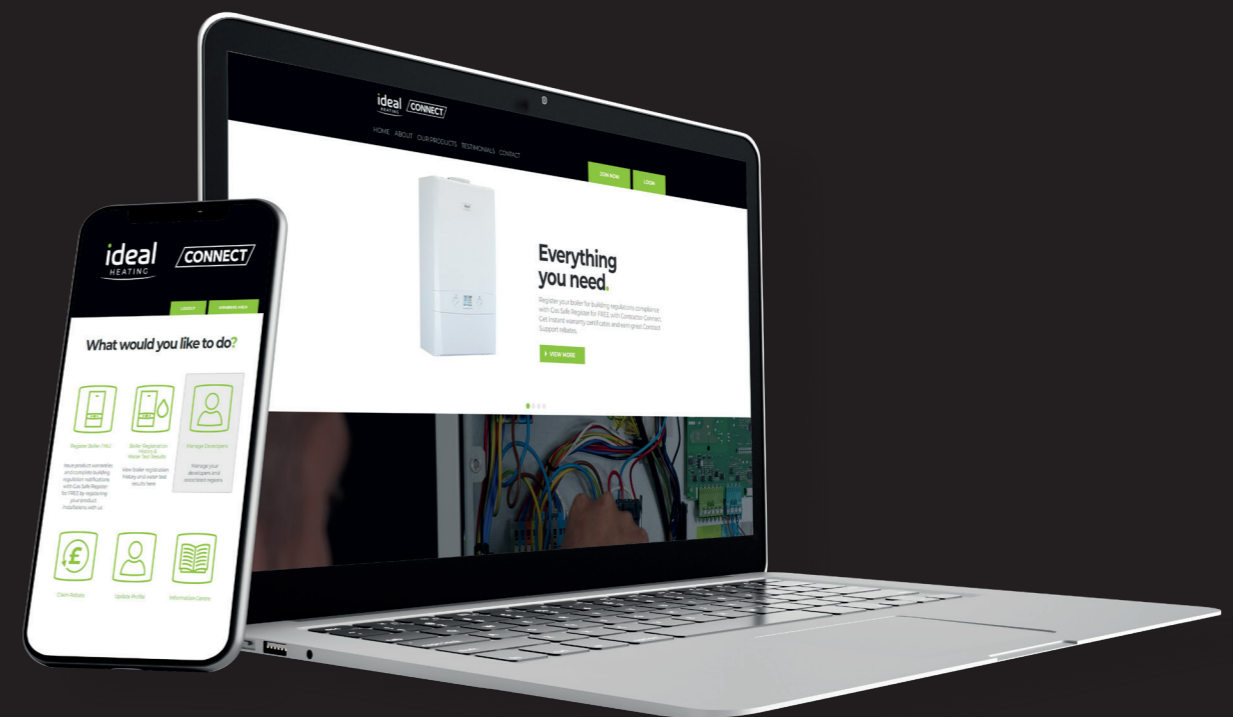
Developer Connect gives you all the tools you need in one place, making registering a quick and simple, one step process.



- ✓ Easy warranty registrations
- ✓ FREE Gas safe notifications

- ✓ Warranty certificates at your finger tips
- ✓ Digital downloads

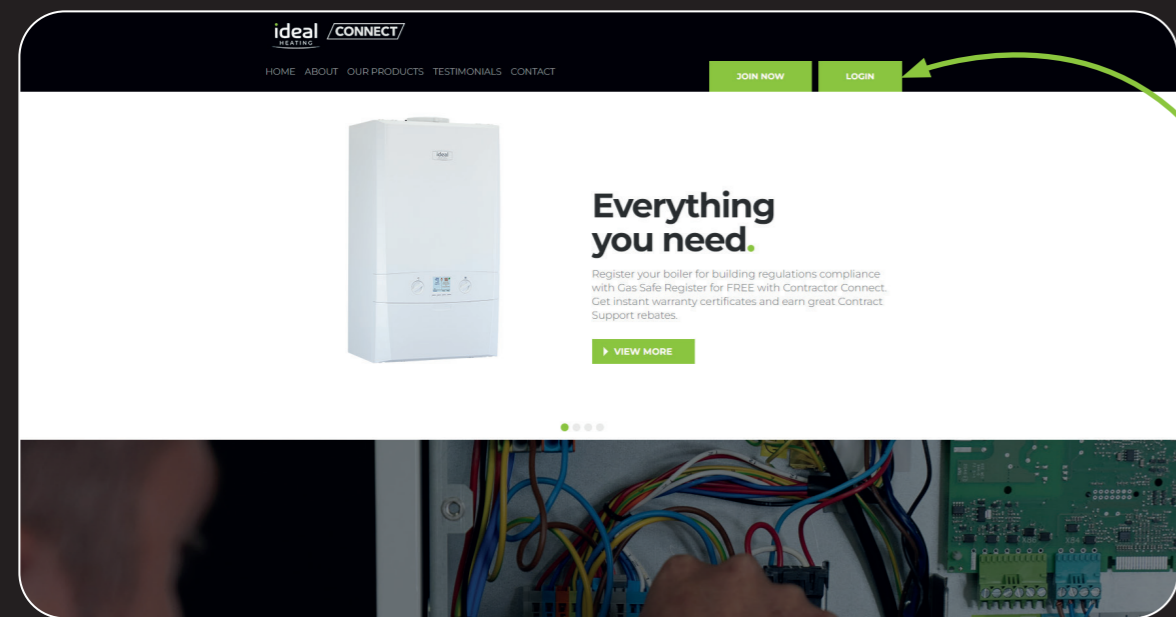
How to log in to Developer Connect.



Sign up today at:
idealdeveloperconnect.com

Logging in.

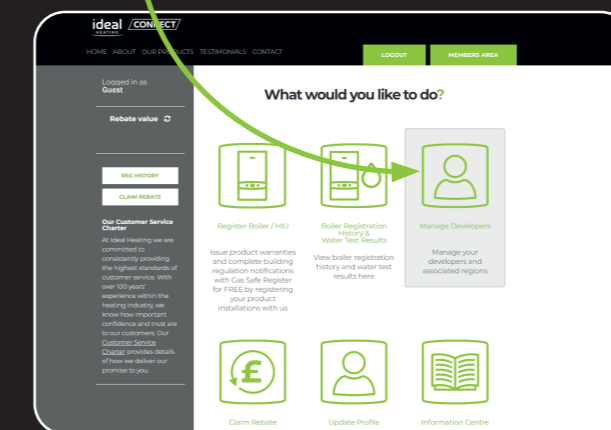
STEP 1
Go to idealdeveloperconnect.com



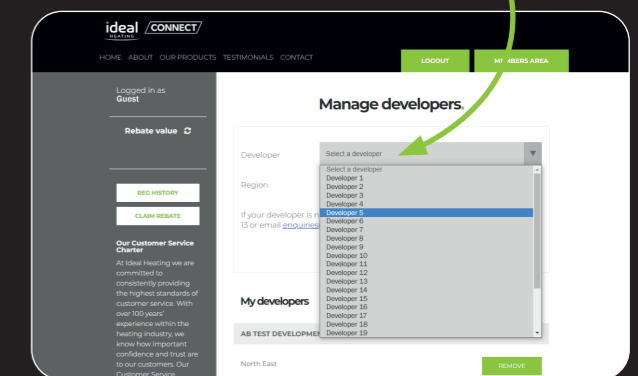
STEP 2
Log in

How to set up your account.

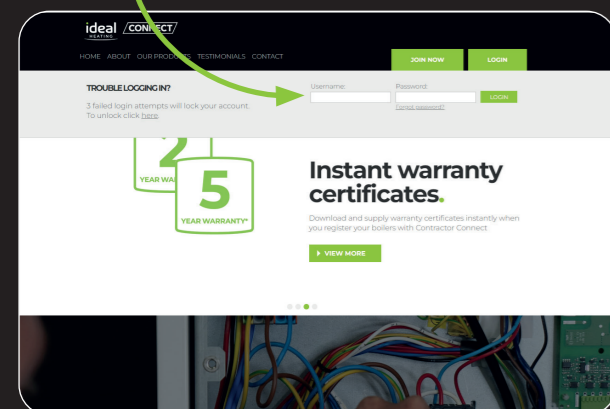
STEP 1
Click on 'MANAGE DEVELOPERS'



STEP 3
From the first drop down select the company name of the Developer.



STEP 3
Enter your username (email address) and password



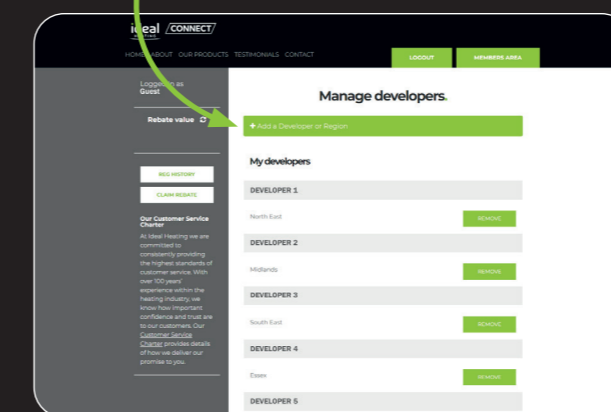
GOT A QUESTION?

No problem, you can get help from the Developer Connect support team:

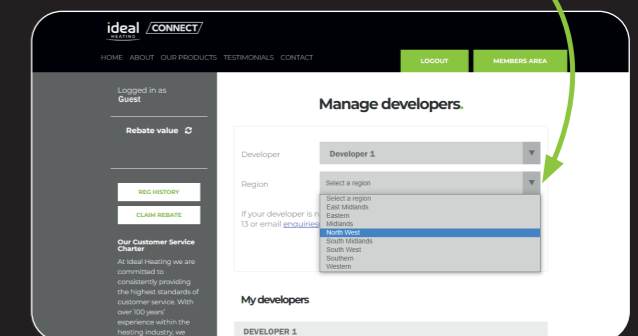
enquiries@idealdeveloperconnect.co.uk

0330 333 15 13

STEP 2
Click 'ADD A DEVELOPER OR REGION'

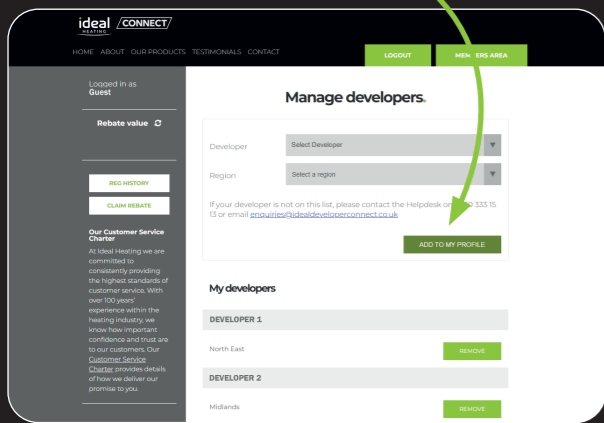


STEP 4
From the second drop down box select the region – as determined by each Developer – that you work in, e.g. North West.



How to register boilers.

STEP 5
Click 'ADD TO MY PROFILE'.



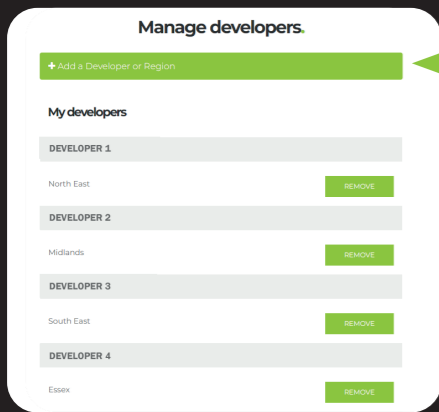
STEP 7
To delete a region simply press 'REMOVE'.



STEP 6
You will need to do this for each Developer and specific region.

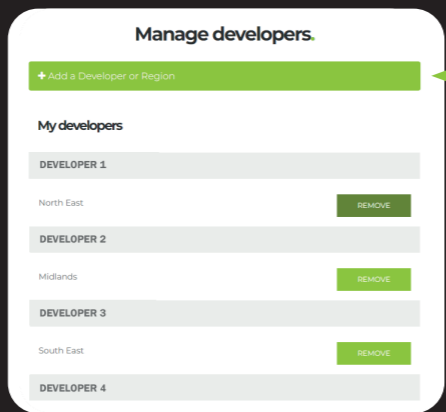
So for each developer you may need to add multiple regions to segment your registrations.

Once these are all set up you can start registering products through your account.

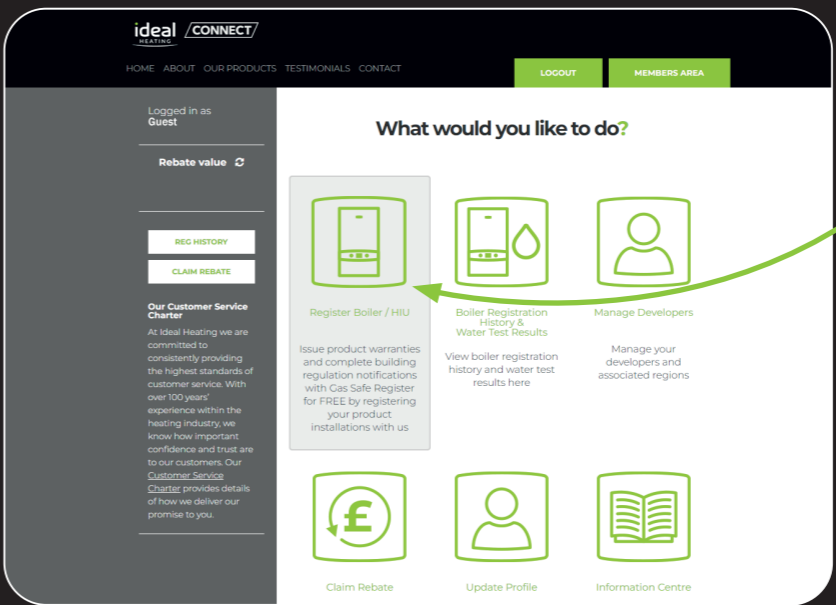


STEP 8
To delete a Developer you just click 'REMOVE' next to any regions under that Developer.

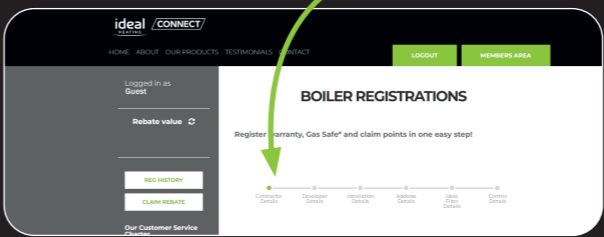
You can add any regions or Developers at any time by using the instruction below.



STEP 1
Click on 'REGISTER BOILER'.

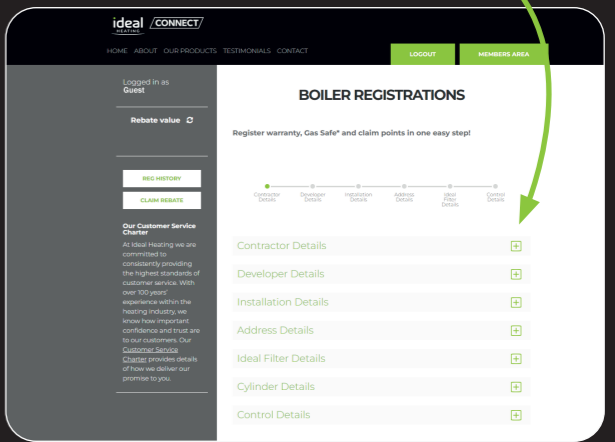


STEP 2
At the top of the page there is a progress bar which will progress as you go through the form.



STEP 3
First check your details are correct in the Contractor section.

You are unable to change data here – if anything is incorrect you will need to update your profile, by contacting the support desk.

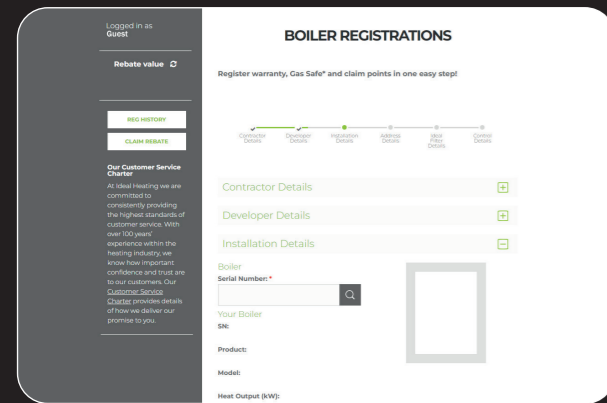


STEP 4

Go to the next section which is 'DEVELOPER DETAILS'.

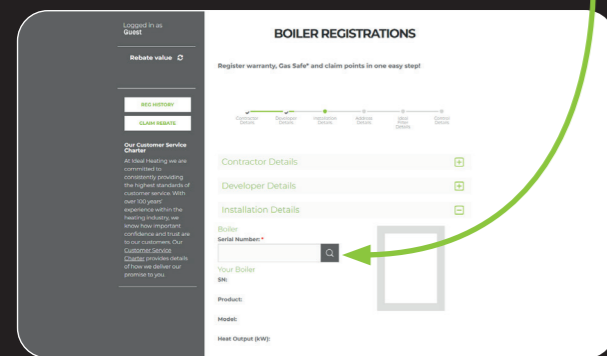
Here you select the Developer and region that this installation falls within.

If the correct Developer does not appear in the list you will need to add them via the 'MANAGE DEVELOPERS' section of your account, see previous section of this guide.



STEP 5

Go to the next section which is 'INSTALLATION DETAILS' and enter the serial number in the top box, clicking on the magnifying glass to find the boiler.

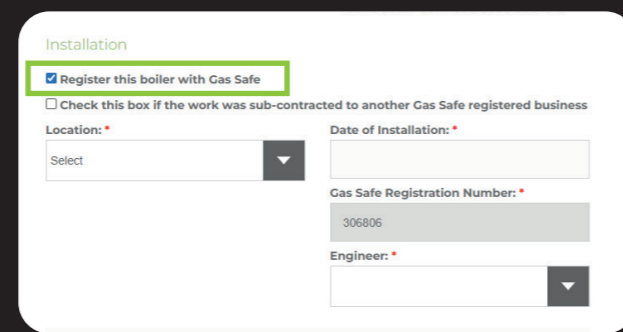


This will populate the fields below.

STEP 6

You will then need to select whether you wish to notify Gas Safe of this installation.

The default for this is to notify Gas Safe, if you wish to do a warranty only registration you will need to untick this box.

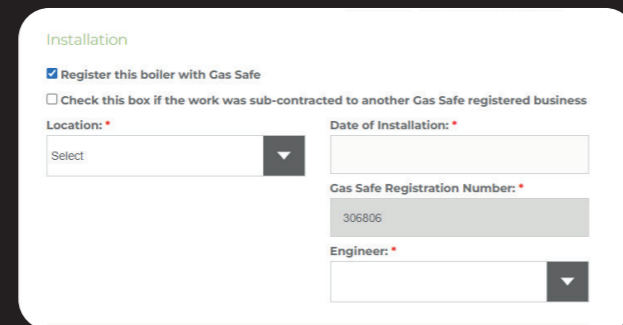


STEP 7

If a sub-contractor has completed this work for you, tick the next box and complete their details.

You will need:

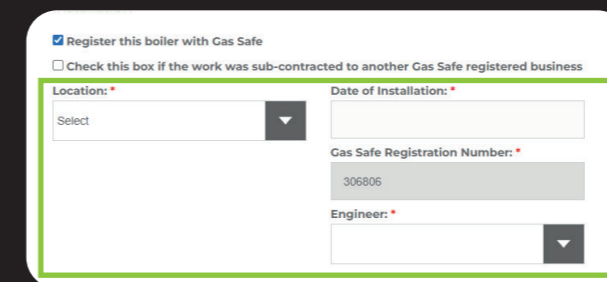
- The business Gas Safe registration number
- The individual engineer's license number
- To confirm that you have permission to register this boiler on their account



STEP 8

You will then need to enter the date and location of the installation, and select the engineer that installed the boiler from the drop down box.

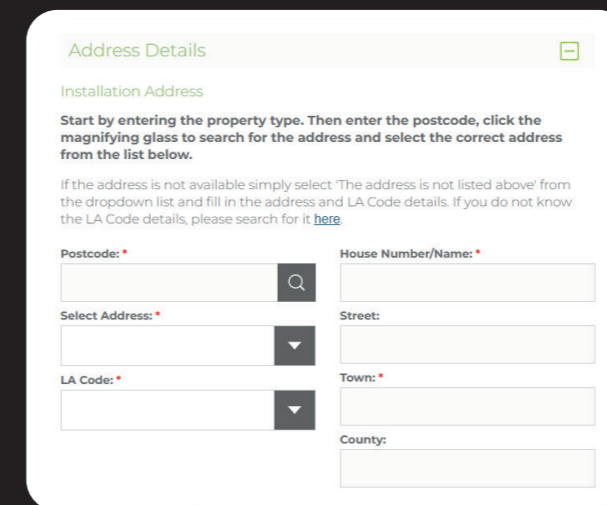
The Engineer box will not populate until you have completed the date field.



STEP 9

The next section is the 'ADDRESS DETAILS' of the installation.

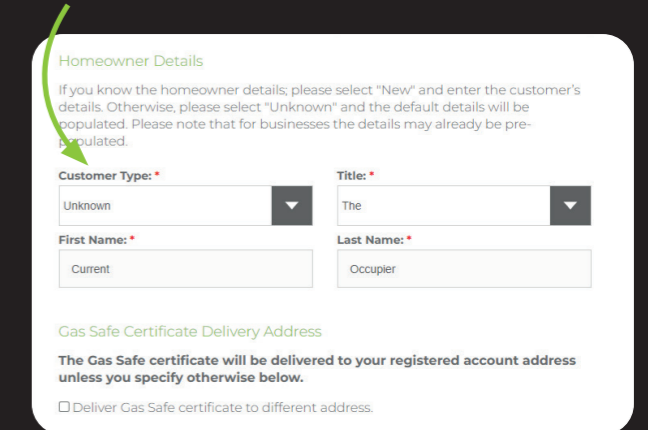
1. First, enter the property type
2. Then fill in the postcode and click on the magnifying glass to bring up all the addresses for that postcode
3. Select the appropriate address



STEP 10

Next fill in the customer's details.

If you do not know the customer's name, you can select 'Unknown' from the drop down, which will populate the box as below.

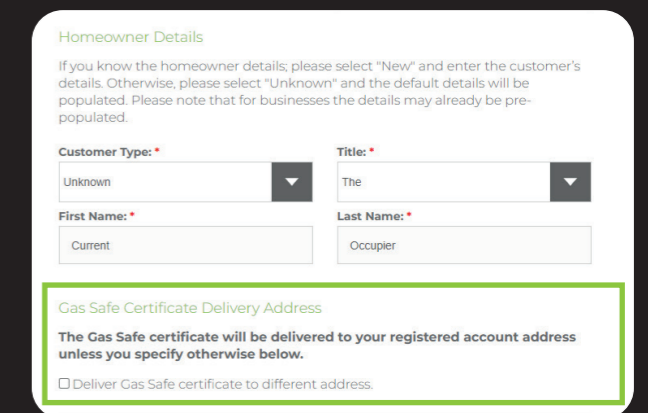


STEP 11

Next you need to say where you wish the Gas Safe Certificate to go (if appropriate).

If you do not tick the box, the certificate will automatically come to the address on your account, i.e. your Company address.

If you do wish to send to another address, tick the box and complete the address fields as appropriate.



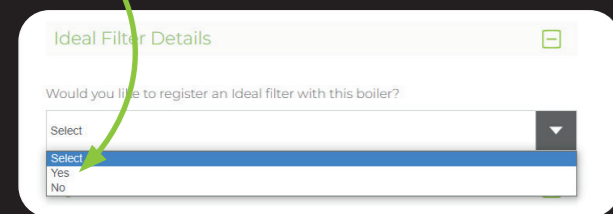
How to register heat pumps.

STEP 12

Go to the next section which is 'IDEAL FILTER DETAILS'.

If you have not installed a filter, go to the next step.

If you have installed a filter, select 'Yes' from the drop down and fill in the serial number details.

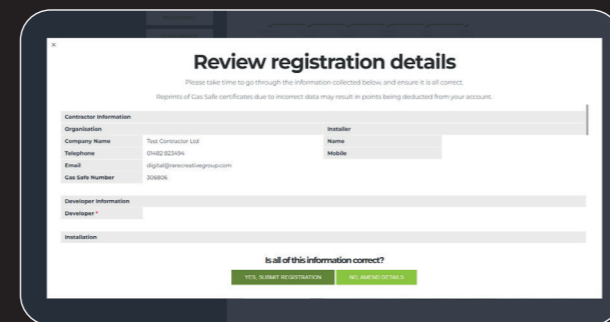
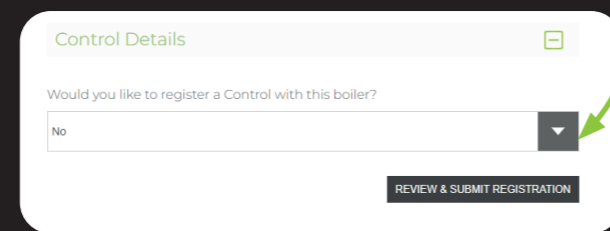


STEP 13

Click on 'REVIEW AND SUBMIT YOUR REGISTRATION', which will bring up a confirmation box.

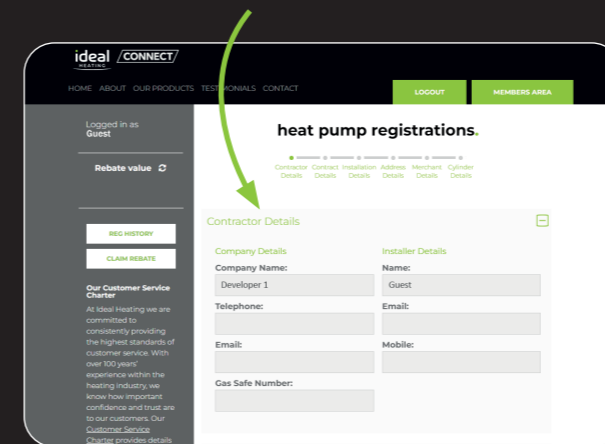
Check that all information is correct then click 'YES, SUBMIT REGISTRATION'.

If there are any errors, click 'NO, AMEND DETAILS' to go back and change them.



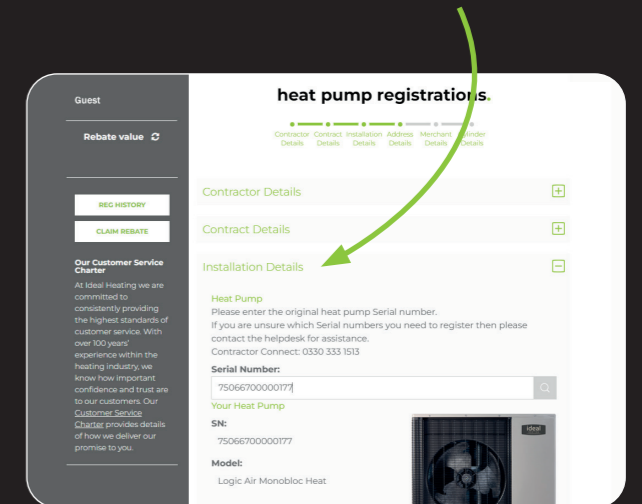
STEP 1

Once you have logged into your Connect account, select 'Register Heat Pump/HP Water Heater' The first section will give you an overview of your details.



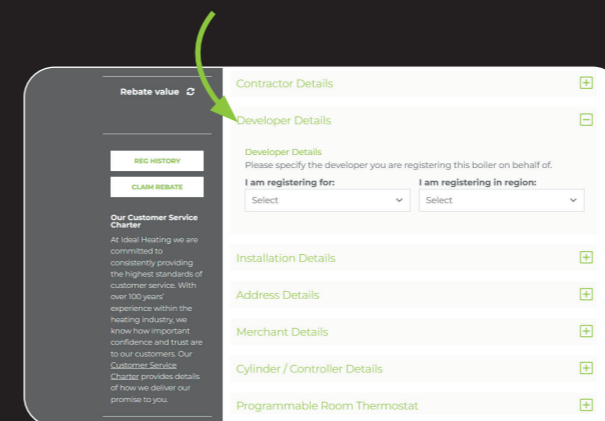
STEP 2

Select 'Installation Details'. Input the Heat Pump Serial number and press the magnifying glass to search. This will generate the heat pump model.



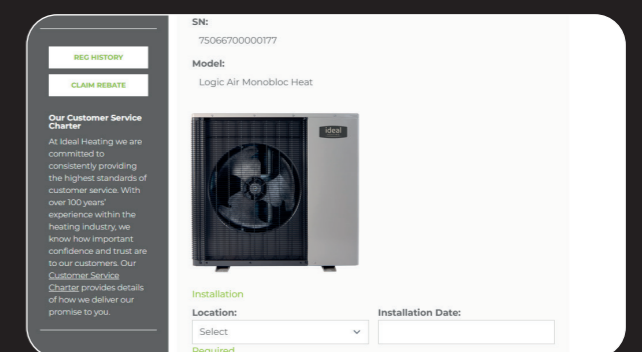
STEP 2

Select 'Developer Details'. This will give you the option to select the developer you are registering for and the region they are based.



STEP 4

Select the location of the heat pump from the drop-down menu and the installation date. You have 90 days to register a Heat Pump from the installation date.



STEP 5

Select 'Address Details'. Choose the property type from the drop-down menu. Enter the postcode and click the magnifying glass to search for the address.

You will be able to choose the address under the 'select address' section. If the address is not available, simply select 'The address is not listed above' from the 'select address' section and complete the address and LA code details manually.

Contract Details

Installation Details

Address Details

Installation Address

Start by entering the property type. Then enter the postcode, click the magnifying glass to search for the address and select the correct address from the list below.

If the address is not available simply select 'The address is not listed above' from the dropdown list and fill in the address and LA Code details. If you do not know the LA Code details, please search for it here.

Property Type:

House Number/Name:

Postcode:

Street:

Select Address:

Town:

STEP 6

Select 'Merchant details'. Choose the merchant where you purchased your heat pump from the drop-down menu. You can then type the location in the merchant location section.

Contractor Details

Contract Details

Installation Details

Address Details

Merchant Details

Merchant:

Merchant Location:

STEP 7

Select 'Cylinder/Controller Details'. You can then choose 'Yes' or 'No' from the drop-down menu. If you choose 'Yes', another box will appear for you to type the control/cylinder serial number in. If you choose 'No' you will be able to move onto the next section.

Contractor Details

Contract Details

Installation Details

Address Details

Merchant Details

Cylinder / Controller Details

Cylinder / Controller

Would you like to register a cylinder / controller with this heat pump?

Select:

STEP 8

Select 'Programmable Room Thermostat'. You can then choose 'Yes' or 'No' from the drop-down menu. If you choose 'Yes', another box will appear for you to type the Room stat serial number in.

If you choose 'No' you will be able to Review and Submit registration.

Contractor Details

Contract Details

Installation Details

Address Details

Merchant Details

Cylinder / Controller Details

Programmable Room Thermostat

Programmable Room Thermostat

Would you like to register a Programmable Room Thermostat with this heat pump?

Select:

REVIEW & SUBMIT REGISTRATION

STEP 9

An overview of all the details you have input into the registration page will show for you to amend if needed or process if everything is correct.

Rebate value

REG HISTORY

CLAIM REBATE

Our Customer Service Charter

At Ideal Heating we are committed to consistently providing the highest standards of customer service. With over 100 years' experience within the heating industry, we know how important confidence and trust are to our customers. Our Customer Service Charter provides details of how we deliver our promise to you.

Number/Name

Street

Town

County

Property Type

Merchant Details

Merchant

Merchant Location

Cylinder / Controller Details

Serial Number

Model

Programmable Room Thermostat Details

Serial Number

Model

Is all of this information correct?

YES, SUBMIT REGISTRATION

NO, AMEND DETAILS

STEP 10

Once processed, you can return to the members area or register another Heat Pump. The Heat Pump registration will show in your 'Heat Pump/HP Water Heater Registration History'.

ideal CONNECT HEATING

HOME ABOUT OUR PRODUCTS TESTIMONIALS CONTACT

LOGOUT MEMBERS AREA

Logged in as Guest

heat pump registrations.

Thank you for your registration.

RETURN TO DASHBOARD

REGISTER ANOTHER HEAT PUMP

REG HISTORY

CLAIM REBATE

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A BRAND OF  GROUPE
ATLANTIC
UK, ROI & NORTH AMERICA DIVISIONS

Installer helpline

01482 498663

Homeowner helpline

01482 498660

Connect helpdesk

0330 333 1513

Ideal Heating, PO Box 103, National Avenue,
Kingston upon Hull, East Yorkshire, HU5 4JN

E: enquiries@idealdeveloperconnect.co.uk

Sign up today at:

[idealdeveloperconnect.com](https://www.idealdeveloperconnect.com)

