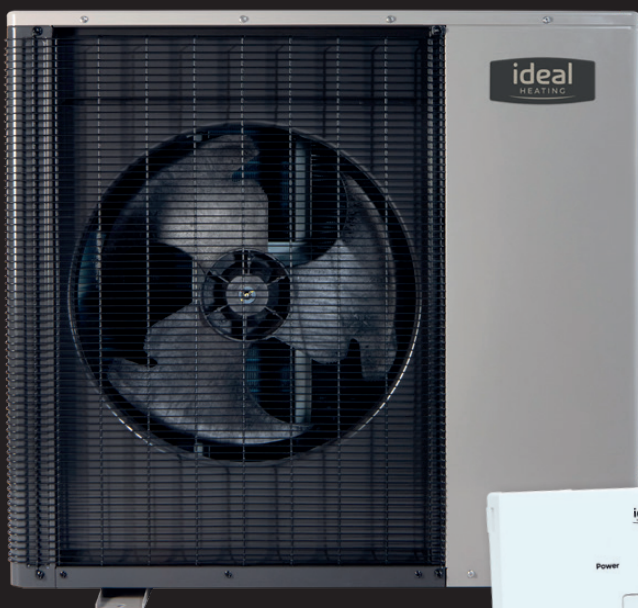


# Remote monitoring solution.

Managing your heating stock has never been easier.

Integrate Logic with **link** for greater control of your maintenance costs, compliance and tenant welfare.



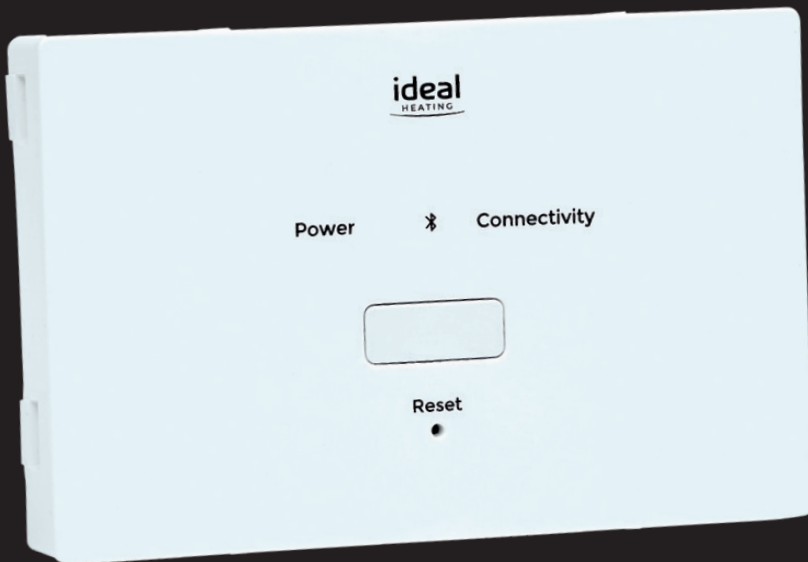


# Designed in-house.

Our Link remote monitoring platform has been designed in-house specifically for Ideal Heating systems. With the Link Cellular module you can integrate connectivity into every Logic boiler or heat pump.

Link Cellular gives you full access to the health data, service reminders and fault notifications of every heating system in your fleet, all in real-time through the Partner Portal.

**Link Cellular can be used in conjunction with Halo Room Thermostat offering you the greatest insight** into the full heating ecosystem, allowing you to see current and target room temperatures



Download the **Link Pro App**



**Google Store**



**Apple Store**



# Actionable insights.

The ability to access real time information from the Link system, including performance data and fault codes, brings a whole new level of insight for those managing the heating and hot water demands of a large tenant population.

## Designed in-house

Our Link range is designed in-house specifically for Ideal Heating systems. This intimate understanding of both our systems and Link platform enables us to provide a deeper level of insight, unlike 3rd party solutions.

Our Link Cellular module contains a roaming SIM card that communicates to the Partner Portal using mobile technology. There's **no monthly or yearly data subscription**, Link Cellular is a one-off cost for **10 years of data**.

**A complete heating system ecosystem on a single centralised Partner Portal**

**Registered through the Link Pro app**





link

UIN: 230787

# Boiler.



No external wiring required, simply plug the module into the aperture of the Logic. The Link Cellular is powered by low voltage direct from the boiler



Simple plug and play installation, in as little as 5 minutes



Have confidence you're only sending an engineer to site when absolutely necessary, with the ability to read fault codes and check components are running remotely



Get ahead on your services with notifications for boiler services



Scan to watch our **Boiler Introduction Video**

# For Logic Air.



Interact with the heat pump remotely by changing the heat curve or adjusting set temperatures



Have confidence you're only sending an engineer to site when absolutely necessary, with the ability to read fault codes and check system performance remotely



Get ahead on your services with notifications for heat pump services and the ability to schedule the anti-legionella cycle to be completed ahead of an engineer visit



Ensure your properties are heated efficiently with the ability to control the Heat Pumps optimised start/stop function



# The Partner Portal.

Our purpose-built Partner Portal is designed to make managing your heating fleet easier and more efficient. With increased loading speeds, all data including faults is sent directly to the cloud, accessible by an unlimited number of user accounts with multiple role options available (admin or user).

The Partner Portal APIs can be integrated into your existing IT systems seamlessly.

## Through the Partner Portal you will have:

1. Full visibility of your boiler or heat pump fleet with health data, service reminders and fault notifications displayed
2. Access to real time information from each system including performance data and fault codes with the ability to remote reset (when safe)
3. The ability to remotely adjust set point temperatures

## Actionable insights from the data



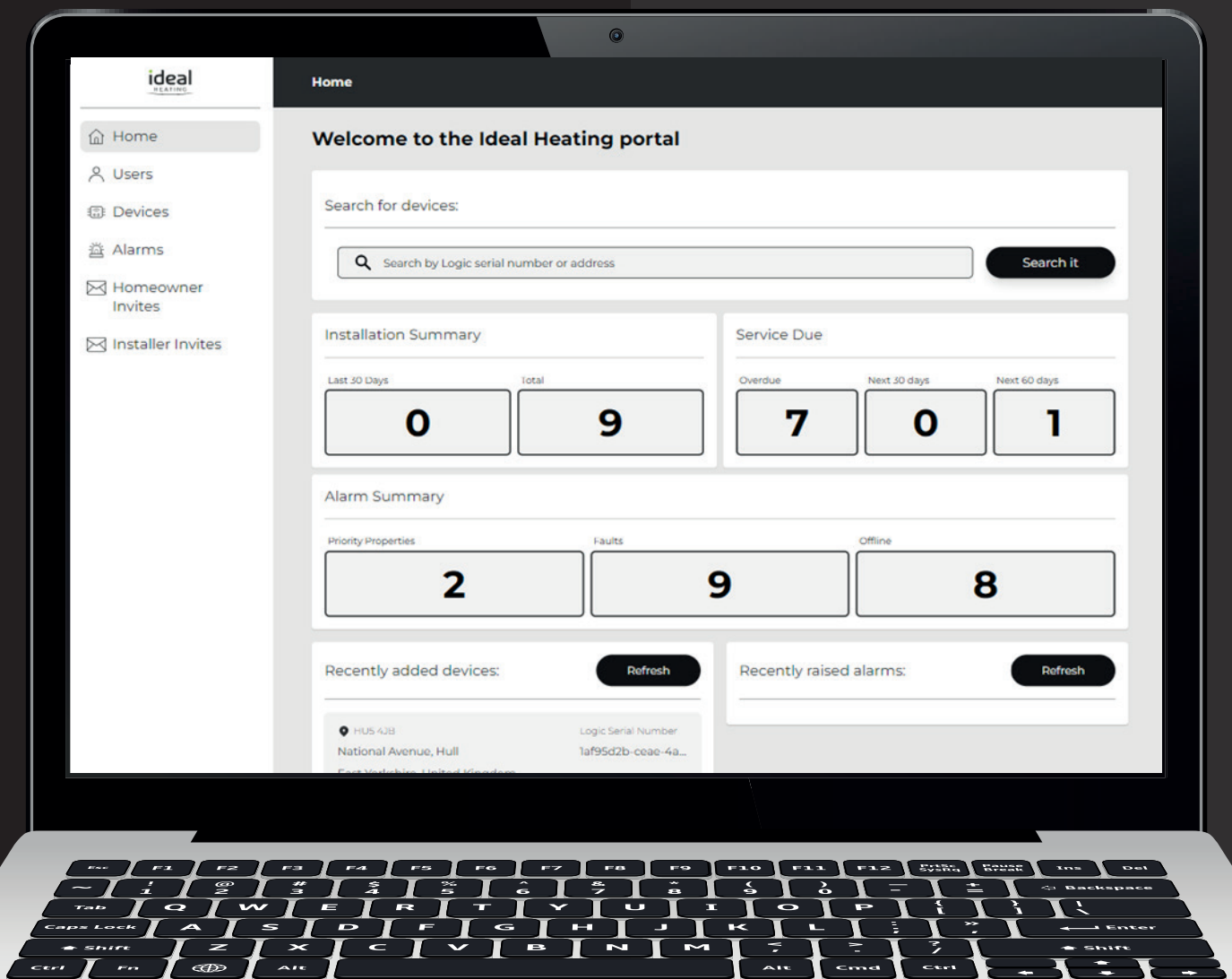
Understand tenant usage patterns and behaviours to identify and address unusual activity or possible fuel poverty



Fault codes displayed supporting 'first-fix' maintenance - understand the problem before an engineer visit



View system service status with service due notifications for effective management of engineer resource



# Remote monitoring solution.

Our Link remote monitoring solution helps to support you as a social housing association across multiple areas:



## Efficiency

Engineer and support centre resource



## Sustainability/ environmental



## Tenant welfare



## Compliance

# Key features.

## Key features of our Partner Portal include:

- Service reminders
- Email alert and summaries
- Full visibility including installation numbers and servicing status
- Unlimited numbers of user accounts
- Fault & alarm history
- API's to integrate the Partner Portal into existing IT systems



Customer Service:

**01482 498660**

Technical Help:

**01482 498663**

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