

# Developer Connect.

Product registration management for  
new build developers and contractors



Sign up today at:  
[idealdeveloperconnect.com](https://idealdeveloperconnect.com)



# Welcome to first class.

With a range of warranties available on our award winning boilers, and 200 quality checks before they leave our factory - reliability is always guaranteed.

At Ideal Heating, with 100 years of manufacturing experience, we pride ourselves on offering a wide range of domestic and commercial heating products designed specifically with the UK market in mind.

Working with Ideal means you get quality and reliability as standard.



# Gas safe notifications.

The Developer Connect portal has a live link to the Gas Safe Register meaning when you register your boilers for warranty, you can also register them for **FREE** Gas Safe notifications.

We can instantly confirm the Gas Safe certificate number for each notification upon submission and post the certificate to the address of your choice.

A PDF of the certificate is also stored on the product registration history of the portal and is available to download at any time meaning replacement certificates can be easily accessed.

# Life made simple.

Developer Connect is the online portal from Ideal Heating that enables you to manage your heating stock from one online portal. As a member of Developer Connect you can register your product installations for warranty and **FREE** Gas Safe notifications quickly\*.

The portal provides a registration history so that you have previous registration details to hand whenever you need them.

**CONNECT**



## Easy warranty registrations.

Our easy to follow registration form allows you to submit your installation information whilst validating the data as it is entered.

The portal is linked directly to our serial number and warranty database meaning once the developer has been selected and product serial number has been entered, all you need to fill out are the installation and address details and click submit.

## Boiler registrations.



Sign up today at:  
**[idealdeveloperconnect.com](https://idealdeveloperconnect.com)**

\*T&C apply



# The Ideal product range.

Representing the next generation in heating design, the Logic range of boilers offers state-of-the-art technology in a practical compact unit that fits easily into any standard kitchen cupboard.

Available in a range of outputs, the Logic range comes complete with a flexible parts and labour warranty package.



### LOGIC COMBI ESPi

A high efficiency combination boiler with a best in SAP efficiency score, particularly beneficial for new build properties.

### LOGIC CODE COMBI ESPi

A simple to install one box boiler solution with integral flue gas heat recovery which offers greater sustainability and achieves a higher SAP score than a traditional combi.

### LOGIC SYSTEM

A simple and reliable solution for a wide variety of sealed domestic systems.

### LOGIC HEAT

Highly efficient and easy to operate, thanks to straightforward controls featuring a clear digital display.

# Logic Air.

## Monobloc heat pump package

The Logic Air heat pump range offers great efficiencies both in heating and hot water, designed to deliver efficient, simple and low carbon heating in homes throughout the UK.

As the UK's leading heating manufacturer, we believe in delivering market leading support, so we can be on hand when you need us. Our full parts and labour warranty gives you protection against unexpected costs for labour and replacement of parts.





# Summary.

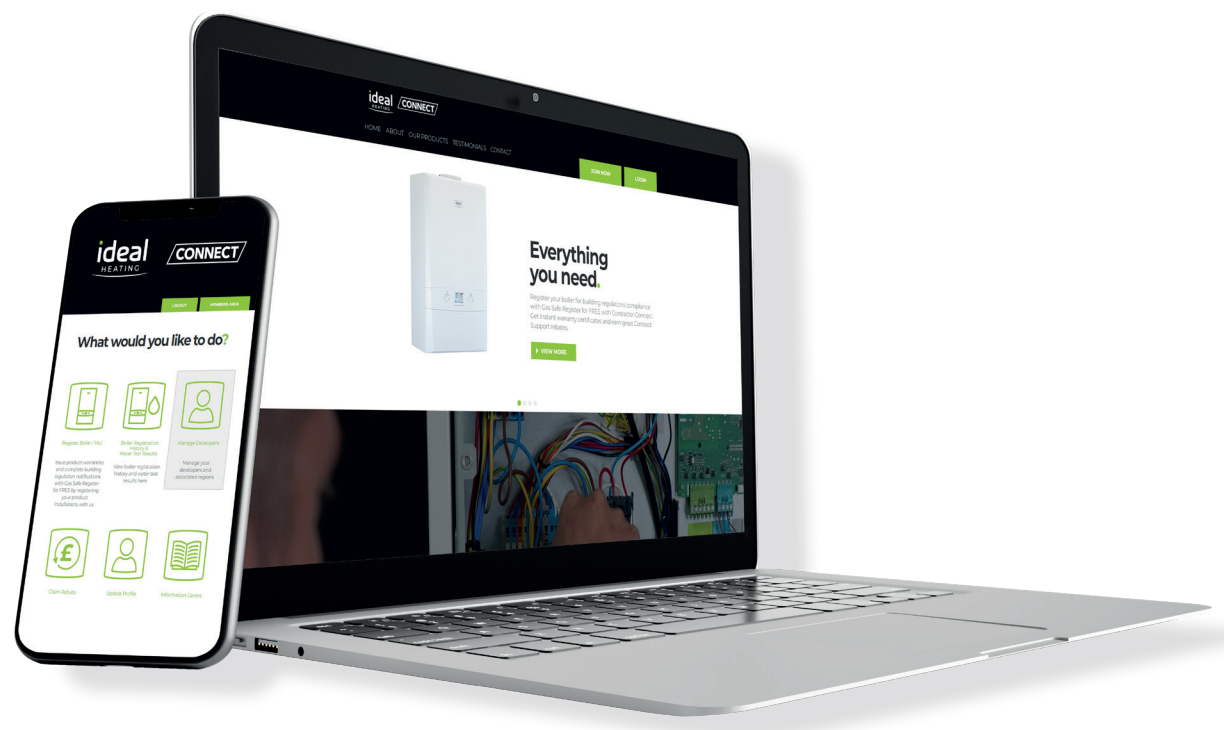
Developer Connect gives you all the tools you need in one place, making registering a quick and simple, one step process.

That's ideal.



- ✓ Easy warranty registrations
- ✓ FREE Gas safe notifications
- ✓ Warranty certificates at your finger tips
- ✓ Digital downloads

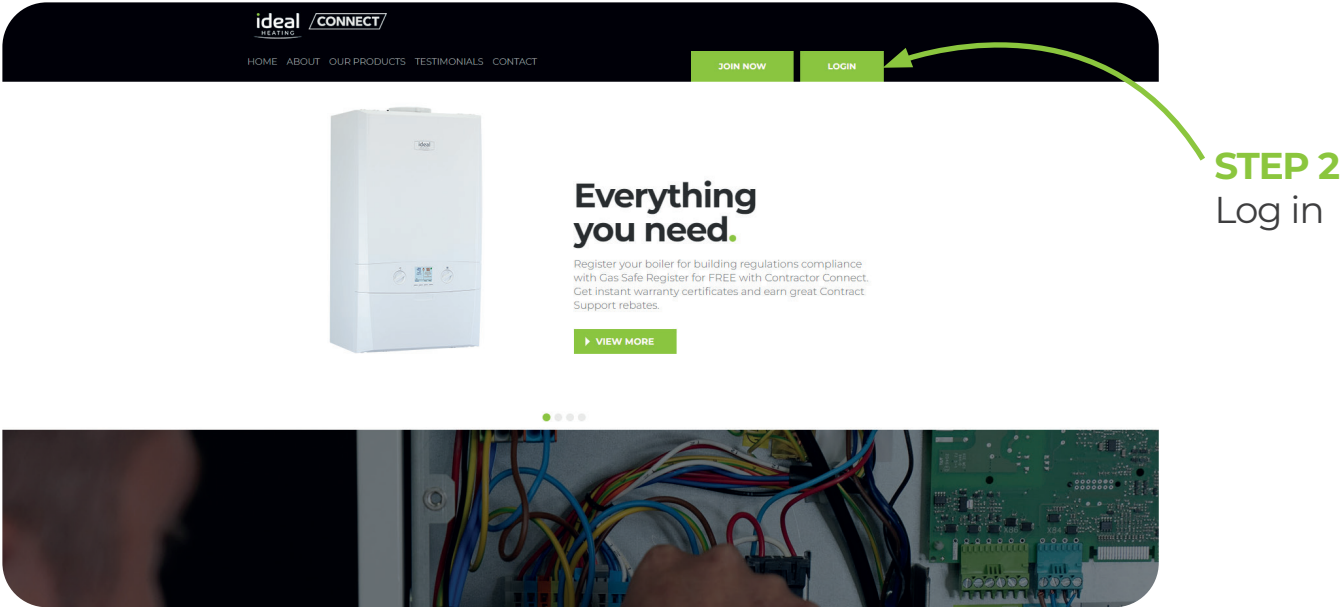
# How to log in to Developer Connect.



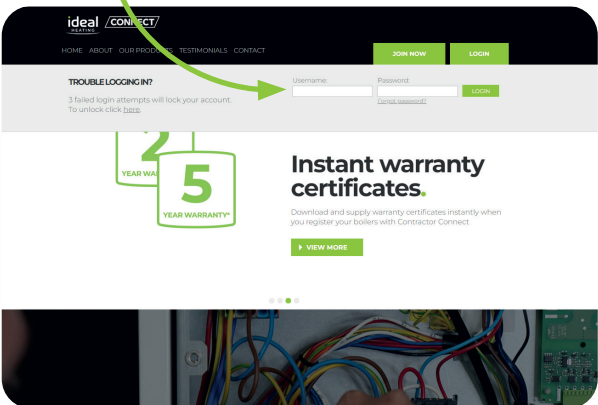
Sign up today at:  
[idealdeveloperconnect.com](https://idealdeveloperconnect.com)

# Logging in.

**STEP 1**  
Go to [idealdeveloperconnect.com](http://idealdeveloperconnect.com)



**STEP 3**  
Enter your username (email address) and password



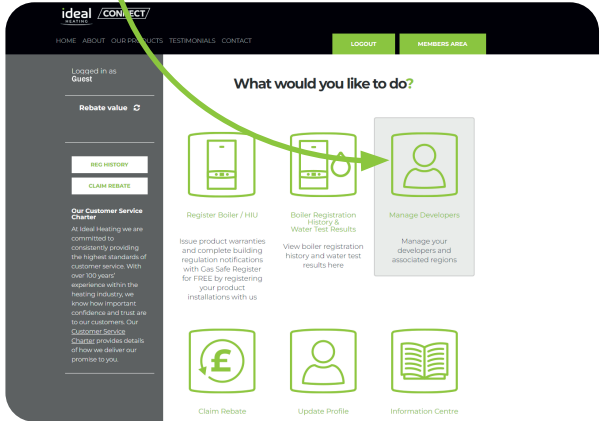
## GOT A QUESTION?

No problem, you can get help from the Developer Connect support team:

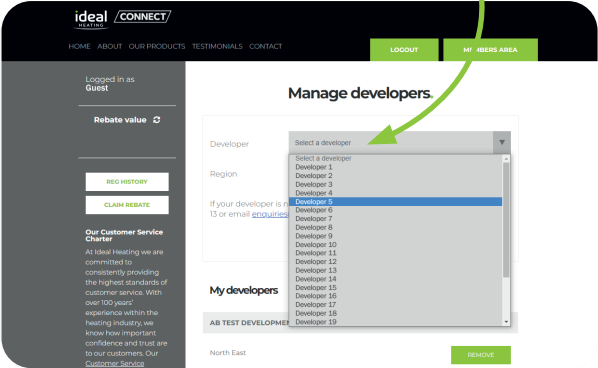
[enquiries@idealdeveloperconnect.co.uk](mailto:enquiries@idealdeveloperconnect.co.uk)  
**0330 333 15 13**

# How to **set up** your account.

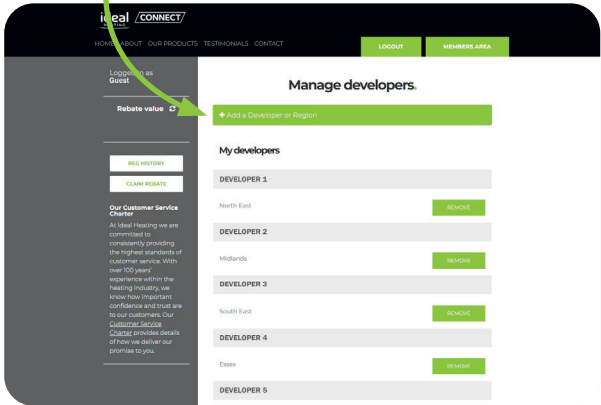
**STEP 1**  
Click on 'MANAGE DEVELOPERS'



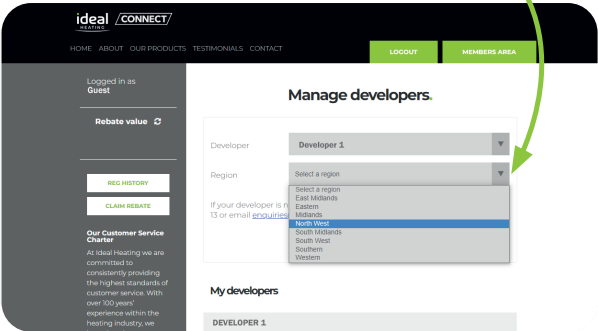
**STEP 3**  
From the first drop down select the company name of the Developer.



**STEP 2**  
Click 'ADD A DEVELOPER OR REGION'



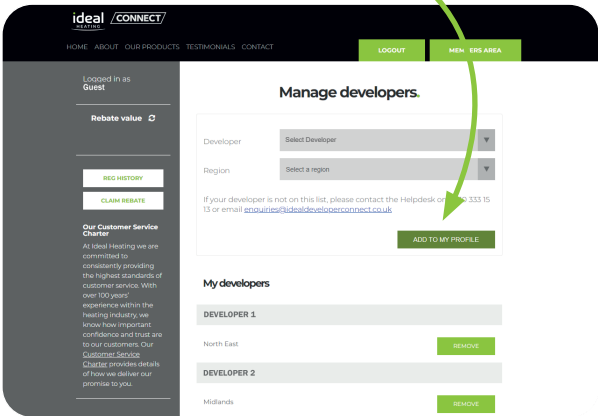
**STEP 4**  
From the second drop down box select the region – as determined by each Developer – that you work in, e.g. North West.



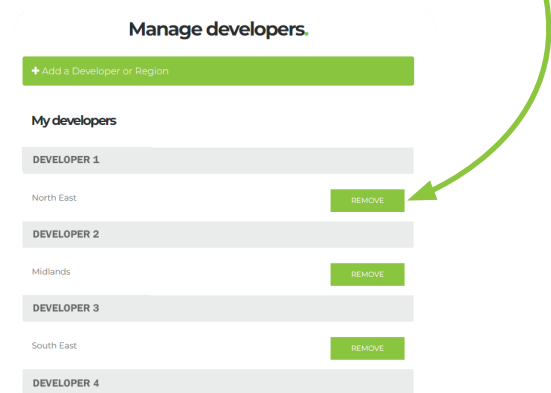


# How to register boilers.

**STEP 5**  
Click 'ADD TO MY PROFILE'.



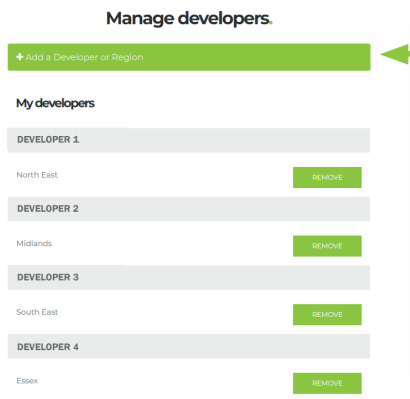
**STEP 7**  
To delete a region simply press 'REMOVE'.



**STEP 6**  
You will need to do this for each Developer and specific region.

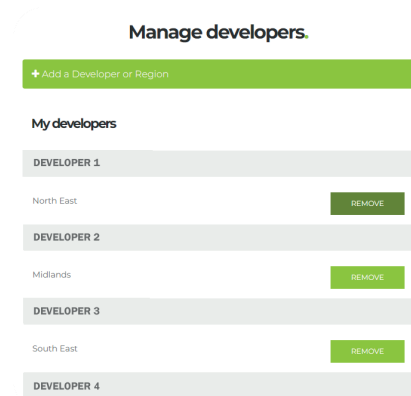
So for each developer you may need to add multiple regions to segment your registrations.

Once these are all set up you can start registering products through your account.

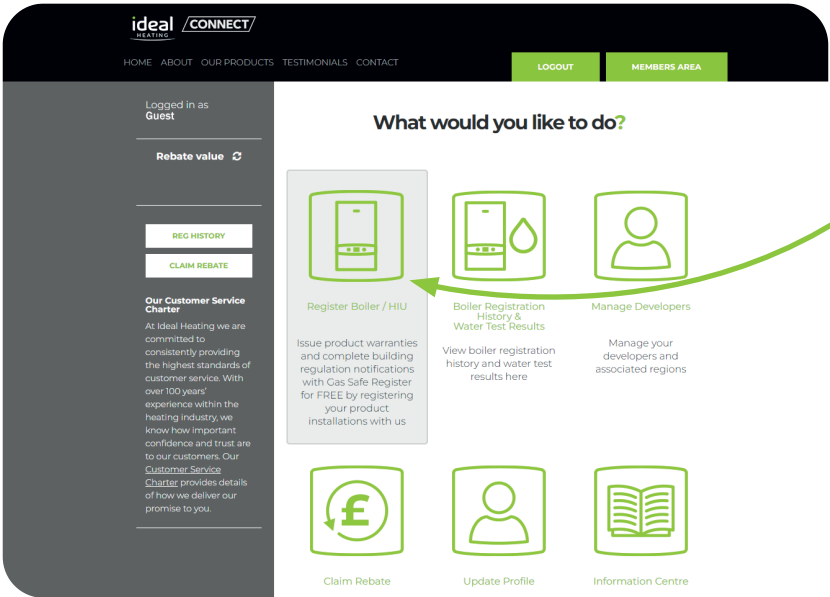


**STEP 8**  
To delete a Developer you just click 'REMOVE' next to any regions under that Developer.

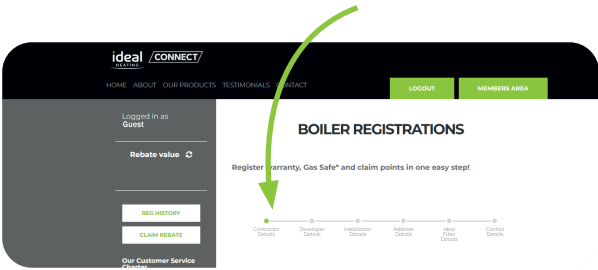
You can add any regions or Developers at any time by using the instruction below.



**STEP 1**  
Click on 'REGISTER BOILER'.

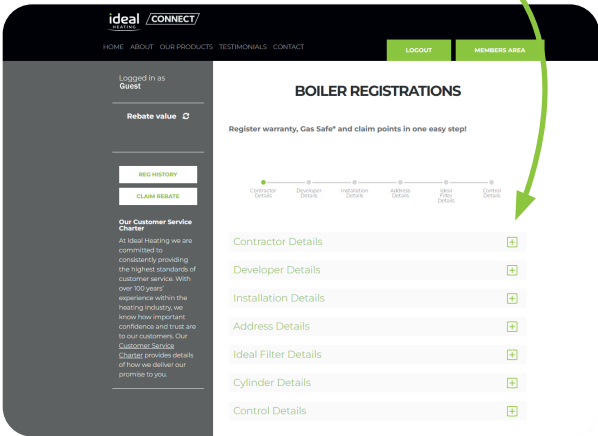


**STEP 2**  
At the top of the page there is a progress bar which will progress as you go through the form.



**STEP 3**  
First check your details are correct in the Contractor section.

You are unable to change data here – if anything is incorrect you will need to update your profile, by contacting the support desk.

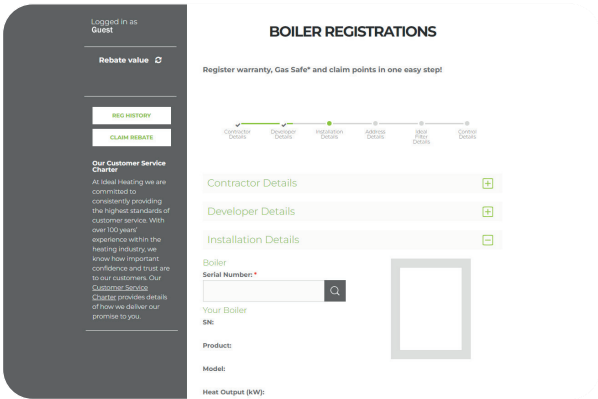


STEP 4

Go to the next section which is ‘DEVELOPER DETAILS’.

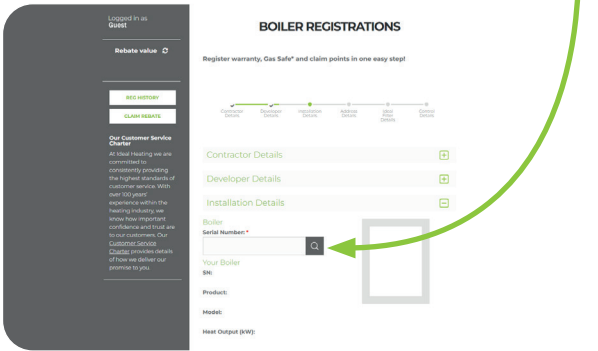
Here you select the Developer and region that this installation falls within.

If the correct Developer does not appear in the list you will need to add them via the ‘MANAGE DEVELOPERS’ section of your account, see previous section of this guide.



STEP 5

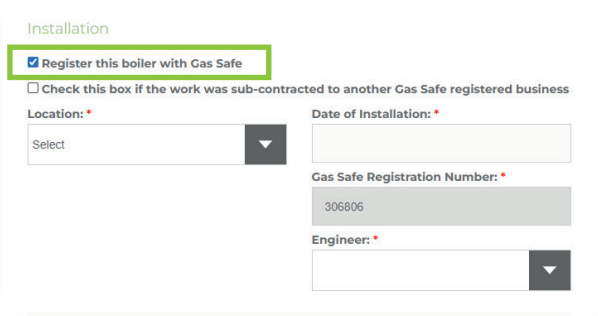
Go to the next section which is ‘INSTALLATION DETAILS’ and enter the serial number in the top box, clicking on the magnifying glass to find the boiler.



STEP 6

You will then need to select whether you wish to notify Gas Safe of this installation.

The default for this is to notify Gas Safe, if you wish to do a warranty only registration you will need to un-tick this box.

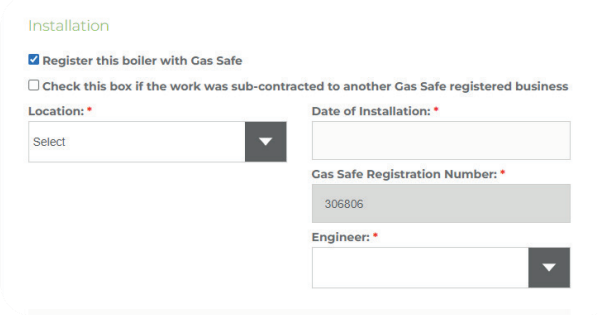


STEP 7

If a sub-contractor has completed this work for you, tick the next box and complete their details.

You will need:

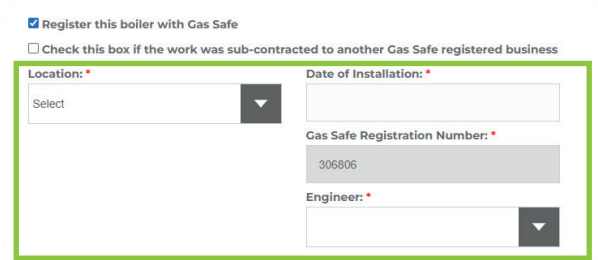
- The business Gas Safe registration number
- The individual engineer’s license number
- To confirm that you have permission to register this boiler on their account



STEP 8

You will then need to enter the date and location of the installation, and select the engineer that installed the boiler from the drop down box.

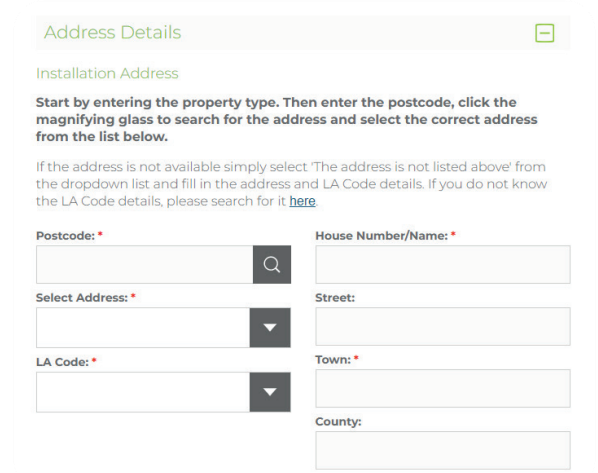
The Engineer box will not populate until you have completed the date field.



STEP 9

The next section is the ‘ADDRESS DETAILS’ of the installation.

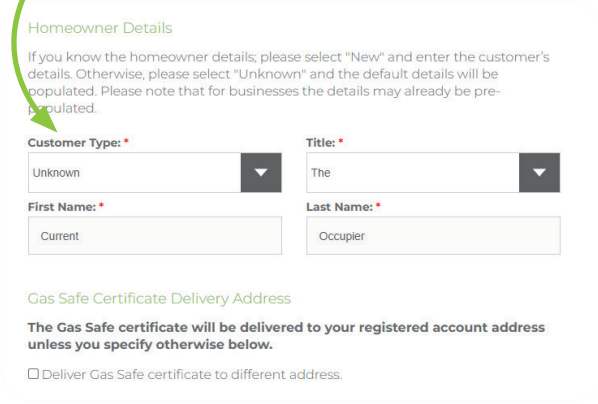
1. First, enter the property type
2. Then fill in the postcode and click on the magnifying glass to bring up all the addresses for that postcode
3. Select the appropriate address



STEP 10

Next fill in the customer’s details.

If you do not know the customer’s name, you can select ‘Unknown’ from the drop down, which will populate the box as below.

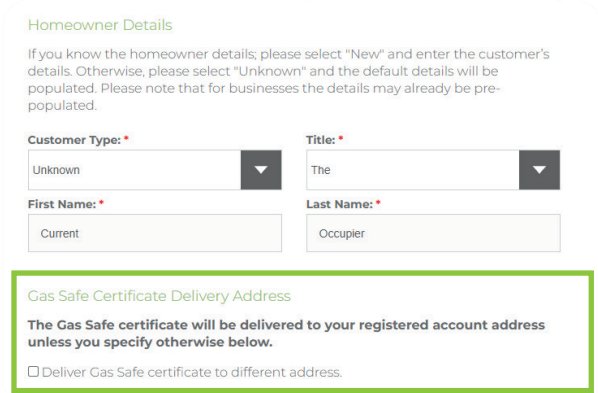


STEP 11

Next you need to say where you wish the Gas Safe certificate to go (if appropriate).

If you do not tick the box, the certificate will automatically come to the address on your account, i.e. your Company address.

If you do wish to send to another address, tick the box and complete the address fields as appropriate.



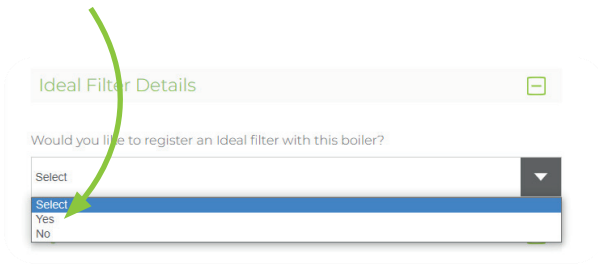


### STEP 12

Go to the next section which is 'IDEAL FILTER DETAILS'.

If you have not installed a filter, go to the next step.

If you have installed a filter, select 'Yes' from the drop down and fill in the serial number details.

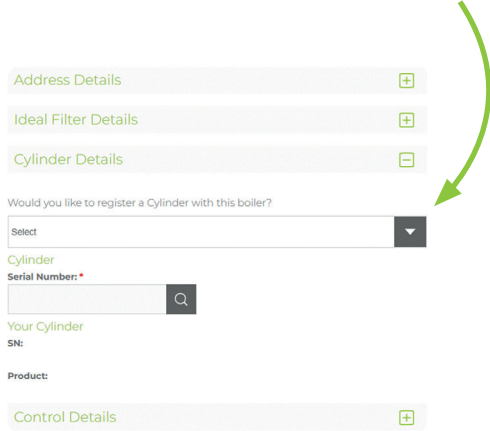


### STEP 13

Go to the next section which is 'Cylinder Details'.

If you have not installed a cylinder, go to the next step.

If you have installed a cylinder, select 'Yes' from the drop down and input the serial number details.

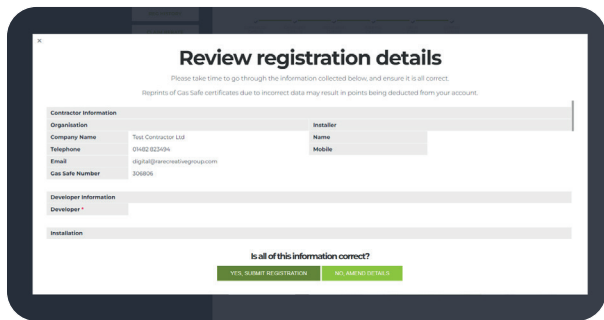
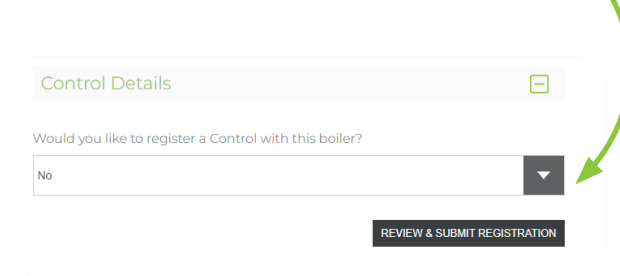


### STEP 14

Click on 'REVIEW AND SUBMIT YOUR REGISTRATION', which will bring up a confirmation box.

Check that all information is correct then click 'YES, SUBMIT REGISTRATION'.

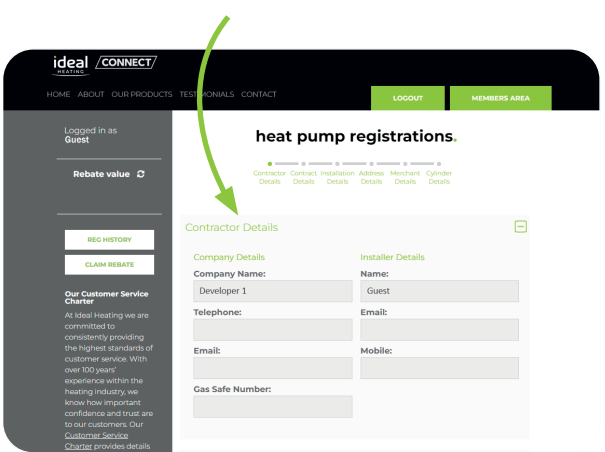
If there are any errors, click 'NO, AMEND DETAILS' to go back and change them.



# How to register heat pumps.

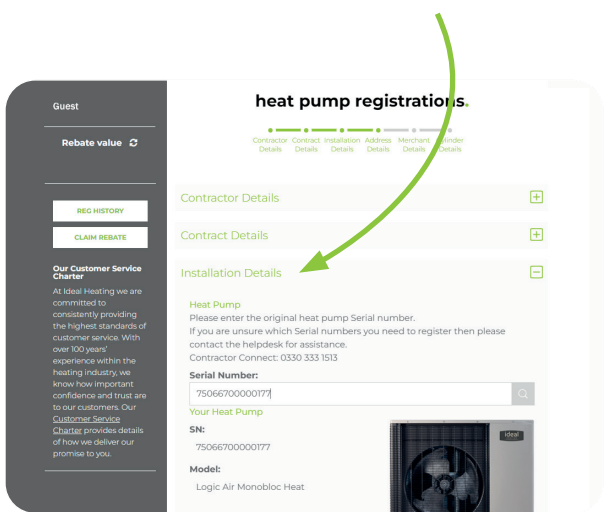
### STEP 1

Once you have logged into your Connect account, select 'Register Heat Pump/HP Water Heater' The first section will give you an overview of your details.



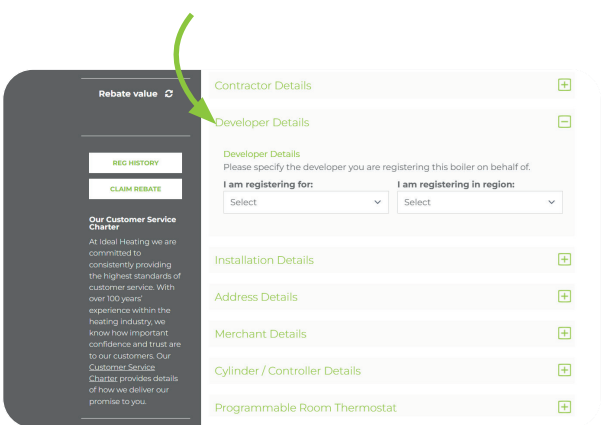
### STEP 3

Select 'Installation Details'. Input the heat pump serial number and press the magnifying glass to search. This will generate the heat pump model.



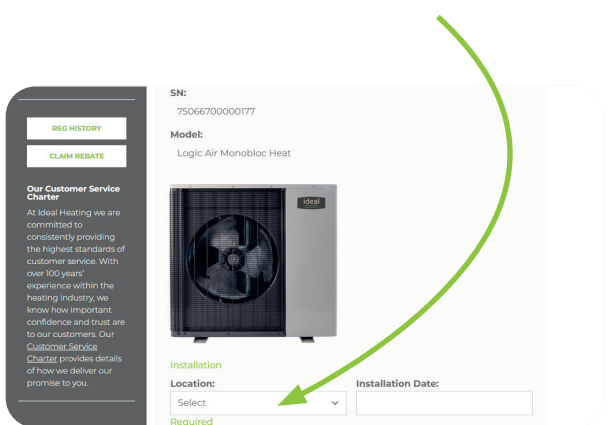
### STEP 2

Select 'Developer Details'. This will give you the option to select the developer you are registering for and the region they are based.



### STEP 4

Select the location of the heat pump from the drop-down menu and then select the installation date.



STEP 5

Select 'Address Details'. Choose the property type from the drop-down menu. Enter the postcode and click the magnifying glass to search for the address.

You will be able to choose the address under the 'select address' section. If the address is not available, simply select 'The address is not listed above' from the 'select address' section and complete the address and LA code details manually.

The screenshot shows the 'Address Details' section of the registration form. It includes a sidebar with 'REG HISTORY' and 'CLAIM REBATE' buttons, and a 'Our Customer Service Charter' section. The main content area has a 'Contract Details' section, an 'Installation Details' section, and an 'Address Details' section. The 'Address Details' section contains a 'Property Type' dropdown menu, a 'Postcode' input field with a magnifying glass icon, and a 'Select Address' dropdown menu. A green arrow points to the 'Select Address' dropdown menu.

STEP 6

Select 'Merchant details'. Choose the merchant where you purchased your heat pump from the drop-down menu. You can then type the location in the merchant location section.

The screenshot shows the 'Merchant Details' section of the registration form. It includes a sidebar with 'REG HISTORY' and 'CLAIM REBATE' buttons, and a 'Our Customer Service Charter' section. The main content area has a 'Contract Details' section, an 'Installation Details' section, an 'Address Details' section, and a 'Merchant Details' section. The 'Merchant Details' section contains a 'Merchant' dropdown menu and a 'Merchant Location' input field. A green arrow points to the 'Merchant' dropdown menu.

STEP 7

Select 'Cylinder/Controller Details'. You can then choose 'Yes' or 'No' from the drop-down menu. If you choose 'Yes', another box will appear for you to type the control/cylinder serial number in. If you choose 'No' you will be able to move onto the next section.

The screenshot shows the 'Cylinder / Controller Details' section of the registration form. It includes a sidebar with 'REG HISTORY' and 'CLAIM REBATE' buttons, and a 'Our Customer Service Charter' section. The main content area has a 'Contract Details' section, an 'Installation Details' section, an 'Address Details' section, a 'Merchant Details' section, and a 'Cylinder / Controller Details' section. The 'Cylinder / Controller Details' section contains a 'Would you like to register a cylinder / controller with this heat pump?' dropdown menu. A green arrow points to this dropdown menu.

STEP 8

Select 'Programmable Room Thermostat'. You can then choose 'Yes' or 'No' from the drop-down menu. If you choose 'Yes', another box will appear for you to type the Room stat serial number in.

If you choose 'No' you will be able to Review and Submit registration.

The screenshot shows the 'Programmable Room Thermostat' section of the registration form. It includes a sidebar with 'REG HISTORY' and 'CLAIM REBATE' buttons, and a 'Our Customer Service Charter' section. The main content area has a 'Contract Details' section, an 'Installation Details' section, an 'Address Details' section, a 'Merchant Details' section, a 'Cylinder / Controller Details' section, and a 'Programmable Room Thermostat' section. The 'Programmable Room Thermostat' section contains a 'Would you like to register a Programmable Room Thermostat with this heat pump?' dropdown menu and a 'REVIEW & SUBMIT REGISTRATION' button. A green arrow points to this dropdown menu.

The screenshot shows the 'Review and Submit Registration' page. It includes a sidebar with 'Rebate value', 'REG HISTORY', and 'CLAIM REBATE' buttons, and a 'Our Customer Service Charter' section. The main content area has a 'Number/Name' section, a 'Street' section, a 'Town' section, a 'County' section, a 'Property Type' section, a 'Merchant Details' section, a 'Cylinder / Controller Details' section, and a 'Programmable Room Thermostat Details' section. At the bottom, there is a 'Is all of this information correct?' section with two buttons: 'YES, SUBMIT REGISTRATION' and 'NO, AMEND DETAILS'. A green arrow points to the 'YES, SUBMIT REGISTRATION' button.

STEP 9

An overview of all the details you have input into the registration page will show for you to amend if needed or process if everything is correct.

The screenshot shows the 'heat pump registrations' page. It includes a sidebar with 'Logged in as Guest', 'Rebate value', 'REG HISTORY', and 'CLAIM REBATE' buttons, and a 'Our Customer Service Charter' section. The main content area has a 'heat pump registrations' section with a 'Thank you for your registration.' message and two buttons: 'RETURN TO DASHBOARD' and 'REGISTER ANOTHER HEAT PUMP'. A green arrow points to the 'REGISTER ANOTHER HEAT PUMP' button.

STEP 10

Once processed, you can return to the members area or register another heat pump. The heat pump registration will show in your 'Heat Pump/ HP Water Heater Registration History'.





Installer helpline

**01482 498663**

Homeowner helpline

**01482 498660**

Connect help-desk

**0330 333 1513**

Ideal Heating, PO Box 103, National Avenue,  
Kingston upon Hull, East Yorkshire, HU5 4JN

E: [enquiries@idealdeveloperconnect.co.uk](mailto:enquiries@idealdeveloperconnect.co.uk)

Sign up today at:

**[idealdeveloperconnect.com](https://idealdeveloperconnect.com)**

