



# LINK CELLULAR QUICK START GUIDE

For the very latest copy of literature for specification and maintenance practices visit our website [idealheating.com](http://idealheating.com) where you can download the relevant information in PDF format.

February 2024  
UIN 232630 A02



## 1.0 WELCOME

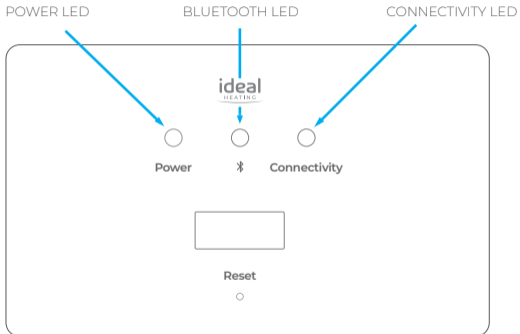
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To begin scan the QR code to download the Link Pro app. Follow the in-app instructions once section 3 is complete.



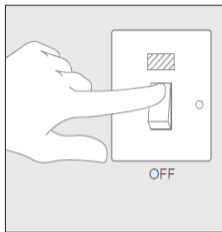
This module will connect, via the Link Pro app, through a 2G cellular or NB-IoT connection, to the secure Ideal Heating Cloud.

Once connected to the Ideal Heating Cloud this module will communicate diagnostic and telemetry boiler data to Ideal Heating and the housing provider to assist with service, maintenance, and fault diagnosis.

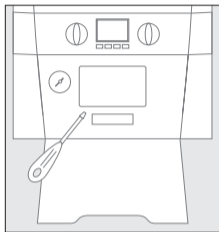


### 3.0 INSTALLING THE LINK CELLULAR

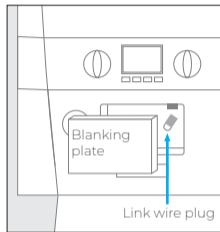
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1. Isolate the mains supply to the boiler.



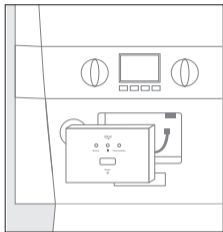
2. Locate the blanking plate on the front of the boiler and carefully remove with a small flat bladed screwdriver.



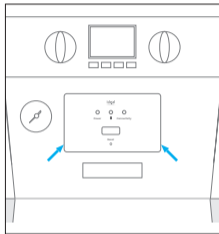
3. Remove the link wire plug and keep in a safe place.

## INSTALLING THE LINK CELLULAR CONTINUED

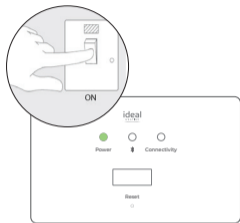
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4. Connect the plug on the Link Cellular to the connector in the aperture.



5. Push fit the Link Cellular into the boiler aperture.



6. Switch on the boiler, the Link Cellular unit will now boot up. Once this has completed, the Power LED will be solid and both the Bluetooth and Connectivity LED's will be flashing as shown. At this point follow the instructions in the mobile App.

## 4.0 LED KEY & TROUBLESHOOTING

<b>LED</b>	<b>STATUS</b>
Power	Green – Power ON No illumination – No power
Bluetooth	Blue (flashing) – Bluetooth/Cellular pairing mode active Blue – Bluetooth connection to smart device active
Connectivity	Orange (flashing) – Searching/identifying cellular network Blue – Successful connection to cellular network Green – Successful connection to the Cloud Red – Failed to connect to cellular network Red (flashing) - No sim card/sim card error
Bluetooth pairing times out	Press and hold the pairing button for 5 seconds to re-enter Bluetooth pairing mode
Unable to connect to Cellular network	If a connection to a cellular network cannot be achieved, an external mounting bracket is available to facilitate a better connection.
Factory reset of the Link Cellular	Press and hold the pairing button for 15 seconds – all LEDs will extinguish and the unit will reboot

## 5.0      WARRANTY

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Your Ideal Link Cellular comes complete with a 2-year Ideal Guarantee, for full terms and conditions please visit [idealheating.com](http://idealheating.com).

Our Ideal Guarantee is offered in addition to the rights provided to a consumer by law. Details of these rights can be obtained from a Trading Standards Authority or a Citizens Advice Bureau.



## Technical Training

Our Expert Academy offer a range of training options designed and delivered by our experts in heating. For details please visit: [expert-academy.co.uk](http://expert-academy.co.uk)

Ideal Heating Ltd., pursues a policy of continuing improvement in the design and performance of its products. The right is therefore reserved to vary specification without notice.

Hereby, Ideal Boilers LTD declares that this device (model 230787) is in compliance with: Directive 2014/53/EU. The full text of the EU declaration of conformity is available at [idealheating.com](http://idealheating.com)

Ideal Heating is a trademark of Ideal Boilers Ltd.  
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Registration No. London 322 137

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For more information and FAQs visit [idealheating.com](http://idealheating.com)

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